

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff : No. 1:CV-00-1873

v. : (Judge McClure)

ANTHONY PRINCIPI, Secretary of Veterans Affairs;

RODNEY KISCADDEN; ALICE FIDLER;

PEG WINTERS: IRVIN ERICKSON:

RAYMER KENT; and AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES LOCAL 1966,

Defendants :

FILED HARRISBURG, PA

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MARY E. D'ANDREA, CLERK Por Of Drug Cark

FEDERAL DEFENDANTS' RECORD IN SUPPORT OF THEIR MOTION FOR SUMMARY JUDGMENT: VOLUME I

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Date: June 12, 2002

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IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff : No. 1:CV-00-1873

:

v. : (Judge McClure)

ANTHONY PRINCIPI, Secretary of Veterans Affairs;

RODNEY KISCADDEN; ALICE FIDLER;

PEG WINTERS; IRVIN ERICKSON;

RAYMOND KENT; and AMERICAN FEDERATION
OF GOVERNMENT EMPLOYEES LOCAL 1966,

Defendants :

DECLARATION OF RAYMER A. KENT

- 1. I am employed by the Department of Veterans Affairs ("VA")and am the Human Resources Manager at the VA Medical Center in Lebanon, Pennsylvania.
- 2. I have been the Human Resources Manager at the Lebanon VA Medical Center since 1997; from 1982 to 1997, I was the Assistant Personnel Officer at the Lebanon VA Medical Center.
- 3. As the Human Resources Manager, I am in charge of the Human Resources Department at the Lebanon VA Medical Center (also known as the Lebanon VAMC). Included within this Department are three Personnel Management Specialists, who service a block of product lines; specialists in charge of particular areas, including compensation and benefits; and clerical staff.
- 4. By way of background, medical services used to be provided by "service lines," such as nursing services, medical services, psychiatry services, and social work services. The VA then switched to "product lines," such as extended care,

acute care, and the like. Under product lines, employees in different fields (such as nursing, social work, etc.) fall within a product line, with hiring decisions being made by product line.

- Before going to product lines, housekeeping aids worked within the 5. Environmental Management Service ("EMS"). They were then assigned to work in various units. A group of housekeepers were assigned to work in common areas.
- When the VA switched to "product lines," housekeepers working on a 6. particular unit were assigned to the product line their unit fell within. For example, if a housekeeper worked in the subacute unit, the housekeeper was assigned to the extended care product line, which is where the subacute unit fell. Those housekeepers who worked in common areas, however, stayed within EMS.
- 7. In 1998, a full time position for a Housekeeping Aid at Wage Grade 2 in the Extended Care (19-3) product line was posted so that individuals could apply for the position. The phrase "19-3" meant the opening was in Building 19, 3rd floor.
- 8. The Extended Care (19-3) Housekeeping Aid position was posted under the provision of the Open and Continuance Vacancy Announcement and the VA/AFGE Master Agreement.
- 9. The Master Agreement is the contract entered into by the Department of Veterans Affairs and the American Federation of Government Employees union.
- The Master Agreement is supplemented by local agreements between 10. the various VA centers and the local unions. As to the Lebanon VA Medical Center,

it had a Local Supplemental Labor Management Agreement between itself and Local 1966 of the AFGE.

- 11. Due to certain positions being either entry level positions, frequently turned over positions, or requiring specific degrees (e.g. librarian), the VA Medical Center negotiates yearly with the local union to post job openings on the "Open Continuous" list.
- 12. Under the Open Continuous list, individuals can advise the Human Resources Department of any positions they would be interested in applying for, on the list for the entire year. Should a position actually become open, the Human Resources Department notifies those individuals on the Open Continuous list of the opening and asks if the individual is interested in applying for the particular position. If the individual is interested in the opening, the Human Resources Department places the individual on a list of applicants if they qualify.
- 13. When a position is placed on an Open Continuous list, any actual job opening is posted on a bulletin board for a brief period of time. At that time, anyone else who sees the notice of the opening can apply if they like.
- 14. If a position is not on the Open Continuous list, the union contract requires the job opening to be posted for three weeks, with an additional one-week period for supplementation. By placing various job positions on the Open Continuous list, therefore, vacant positions can be filled much more quickly.

- 15. Housekeeping Aid positions are one of the many positions placed on the Open Continuous list.
- 16. The Master Agreement between the VA and the national union addresses many topics, which are broken out into articles. Relevant to Lewis Johnson's claims against the VA, Article 12 addresses "Details, Reassignments, and Temporary Promotions" and Article 22 addresses "Merit Promotion."
- 17. Under Article 12, Section 10, reassignments are the moving of a person from one position to another, which are not to be used as punishment, harassment, or reprisal. Reassignments under Article 12 occur in situations where there are staff reductions and/or positions that are being eliminated and, therefore, frequently are involuntary.
- 18. With the Lebanon VA Medical Center, reassignments caused by reductions in force under Article 12 are done based on seniority. Under Article 12 of the Local Supplement, seniority is defined as the employees most recent entrance on duty as an employee of the Lebanon VAMC, with various "tie breakers" then identified.
- 19. Article 22, sections 8 through 12, of the Master Agreement addresses vacancy announcements and competitive selection procedures, which is used for

most position openings. (It does not apply, however, to shift changes and relocations, which is covered by Article 12).¹

- 20. All positions competitively filled under Article 22 are posted. See Article 22, Section 8, ¶A. Further, under Section 8, ¶H.2, Open Continuous Announcements are posted at all times. When a particular vacancy actually will be filled, a notice of the opening and the deadline for submitting applications is posted.
- 21. Article 22 of the Local Supplement further defines the time limits and posting of positions under the Open Continuous announcements.
- 22. Under the competitive selection procedures of Article 22 of the Master Agreement, it is possible to have three effects on the employees: (1) where the new position is a promotion (a higher pay grade); (2) the new position is a reassignment (no change in pay); and (3) the new position is a change to a lower grade (decrease in pay). As a result, when there is a vacancy, there may be three lists, or referral certificates, of employees: promotion eligibles, reassignment eligibles, and change to lower grade eligibles.
- 23. Should it ultimately turn out that only a list of reassignment eligibles is referred to the decision maker, merit promotion procedures under Article 22 still

¹ For example, if there is a nursing vacancy in the day shift in a unit within Acute Care, the vacancy will be posted and other nurses of the same wage grade within that unit -- but working a different shift -- can request to fill the position. If more than one nurse requests to fill that position, the nurse with the most seniority typically is selected (although there can be exceptions to that) pursuant to Article 12, Section 6 of the Master Agreement.

apply under the Open Continuous Announcement. Such a list would not be a situation viewed as an involuntary reassignment or RIF (reduction in force) where seniority would be the only deciding factor.

- 24. The Housekeeping Aid position on Extended Care (19-3) that Johnson applied for was pursuant to an Open Continuous Announcement. As such, the position was filled competitively with seniority but one of many factors considered in making the decision. Ronald Hull was selected to fill this vacancy.
- 25. I am aware that after Hull was selected for the Extended Care (19-3) Housekeeping Aid vacancy, Johnson believed that he should have been selected solely on the basis of his seniority alone. Johnson was mistaken and seniority was not the sole selection criteria.
- 26. Johnson also believed that a prior Memorandum of Understanding entered into by Union President Peg Winters and Lebanon VAMC Acting CEO Timothy Shea should control the selection process. Again, Johnson was mistaken, with that Memorandum of Understanding having been created for a reduction in force (RIF) that the VA previously had anticipated occurring. This Memorandum of Understanding was not an unending agreement but, rather, was specifically designed for persons who would be displaced as the result of that RIF. (This RIF occurred in June 1997).
- 27. In October 1998, Lebanon VAMC staff sought advice from me concerning an incident that had occurred between Johnson and another employee,

Irv Erickson. On or about October 13, 1999, Johnson stated that Erickson had told him that his brothers were saying that he was a white man in black skin. Further, on or about October 18, 1999, Johnson claimed that Erickson had pushed or shoved him.

- 28. After each incident, I advised staff that they should try and keep Johnson and Erickson apart, assign them to work in different areas, try to calm down the situation, and gather all information relevant to the incidents.
- 29. It is my understanding that the VA police also investigated the allegations and concluded that there had been no assault by Kiscadden of Johnson.
- 30. Shortly after this incident between Erickson and Johnson, Johnson went out on sick leave and sought Workers Compensation benefits. To do that, Johnson would have to complete the appropriate paperwork so that the application could be submitted to the Officer of Workers Compensation Program ("OWCP").
- 31. When seeking Workers Compensation benefits, there are two types of forms that can be submitted by an employee. One form is a CA-1 form, which is for a traumatic injury. The other form is a CA-2 form, which is for an occupational illness or disease.
- 32. Typically, a traumatic injury is a one-time incident. It is immediate or time sensitive and results in an immediate impact to the employee. It could result in a physical injury (i.e. tripping over a 2×4 board in a hallway) or psychological (i.e. September 11^{th}).

- 33. With an occupational illness or disease, it typically occurs over a period of time such as long term exposure to tuberculosis where the employee eventually tests positive for the illness.
- 34. An emotional trauma suffered from harassment can be either an occupational illness or a traumatic injury depending on the particular facts. The harassment can occur over a period of time where the employee eventually reaches a point that he/she cannot take it anymore (occupational) or can be a one-time incident that causes an immediate trauma (traumatic).
- 35. When a CA-1 traumatic injury form is filed, an employee is entitled to receive continuation of pay (known as COP) for 45 days. If the CA-1 claim is eventually denied, then the employee will have to use sick or annual leave to reimburse the VA for the COP.
- 36. Pursuant to regulations, the VA may "controvert" a CA-1 claim in certain situations. In such cases, the employee is not entitled to receive COP.
- 37. If a CA-2 form for an occupational illness is completed for Workers Compensation benefits, the employee is <u>not</u> entitled to received COP.
- 38. When Johnson came to the Human Resources Department to submit a Workers' Compensation claim, Joseph Stuckey, a specialist in such matters, assisted Johnson in completing the paperwork.
- 39. It was Mr. Stuckey's opinion, based upon his conversation with Johnson, that a CA-1 traumatic injury form should be submitted for Johnson in that

Johnson's claim of injury centered on the alleged physical assault incident by Erickson on October 18, 1999. Accordingly, Mr. Stuckey assisted Johnson in filing a CA-1 form for benefits.

- 40. On November 1, 1999, as Mr. Stuckey submitted Johnson's CA-1 application for benefits, Mr. Stuckey submitted a letter to the OWCP indicating that the VA was controverting Johnson's claim. Mr. Stuckey first noted that while a confrontation had occurred between Erickson and Johnson -- with words exchanged -- neither a witness observed an assault, nor did a subsequent police investigation find evidence to support that an actual assault had occurred. Further, management had directed Erickson to have no contact with Johnson and that Erickson would not be assigned to work in proximity to Johnson's work area. Johnson was reassured that the situation had been neutralized.
- 41. In this letter, Mr. Stuckey noted that Johnson had seen his primary care physician, who had recommended counseling. Additionally, Johnson had entered into an Acute Partial Day Hospital Program at Philhaven and had provided a letter from Dr. Pakola that Johnson was unable to work until further notice. Johnson had failed, however, to provide medical documentation to support his allegation of traumatic injury. Mr. Stuckey then noted that upon review of the information, it could not be concluded that there was a causal relationship between the Erickson incident and Johnson's counseling.

- 42. I reviewed this letter prior to Mr. Stuckey sending it to the OWCP and I concurred with Mr. Stuckey's statements and assessment.
- 43. As to controverting the CA-1 application for Workers Compensation benefits, this was done because Johnson had not provided medical documentation to support his claim that the Erickson incident had caused a traumatic injury. It is the employee's burden to provide supporting documentation, of which Johnson had been advised.
- 44. I note that on October 21, 1999, I received a fax from Philhaven where Johnson had signed a release on that same day, which release authorized only "disclosure" of the "Initial Evaluation/Admission Note." That same day, I received a phone call from John Sivley of Philhaven regarding Johnson. The release signed by Johnson did not authorize the release of medical documents concerning psychological evaluations and treatment notes. Regardless, nothing Mr. Sivley said lead me to believe that the Erickson incident was a work-related traumatic injury; rather, it sounded like Johnson had pre-existing problems.
- 45. At some point, Johnson believed that the wrong form had been used to submit his Workers Compensation claim and that a CA-2 form should have been submitted. In fact, the OWCP eventually denied Johnson benefits under the CA-1 application.
- 46. Accordingly, we assisted Johnson in preparing and submitting a CA-2 form for an occupational illness. The OWCP also denied the CA-2 claim.

- 47. The grant or denial of Workers Compensation benefits is made by the Department of Labor through the OWCP. I am aware that Johnson appealed the OWCP's denial of benefits but has not prevailed. (I believe Johnson recently filed a motion for reconsideration or rehearing but I am unaware of it having been granted to date).
- At no time did I take any action, nor am I aware of any VA employee 48. taking any action to "improperly" or "incorrectly" process, or to delay processing, any of Johnson's Workers Compensation requests due to his race or in retaliation for his exercising his EEO rights or otherwise.
- 49. Likewise, the decision to submit a CA-1 form initially on Johnson's behalf was because we believed that it was the correct form to use at the time; the decision was not motivated in the least by Johnson's race or in retaliation for Johnson exercising his EEO rights.
- 50. Concerning the controversion of Johnson's CA-1 form, which resulted in Johnson not receiving COP, had we filed the CA-2 form initially as Johnson believes we should have, Johnson never would have been entitled to any COP.

Pursuant to the penalties of perjury set forth at 28 U.S.C. §1746, I hereby state that the above is true and correct.

Human Resources Director

Lebanon VAMC

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

No. 1:CV-00-1873 **Plaintiff**

(Judge McClure) V.

ANTHONY PRINCIPI, Secretary of Veterans Affairs;

RODNEY KISCADDEN; ALICE FIDLER;

PEG WINTERS; IRVIN ERICKSON;

RAYMOND KENT; and AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES LOCAL 1966,

Defendants

DECLARATION OF SUZETTE A. FLASHEL UMLAUF

- I am employed by the Department of Veterans Affairs ("VA")and am a 1. Human Resources Specialist at the VA Medical Center in Lebanon, Pennsylvania.
- I have been employed with the VA for 18 years and have been 2. employed as a Human Resource Specialist for about 10 years.
- As a Human Resource Specialist, I assist the agency in handling all 3. labor issues, employment issues, and disciplinary issues in the Extended Care product line, the Clinical Care Product line, and some miscellaneous other areas.
- By way of background, medical services used to be provided by "service 4. lines," such as nursing services, medical services, psychiatry services, and social work services. The VA then switched to "product lines," such as extended care, acute care, and the like. Under product lines, employees in different fields (such as nursing, social work, etc.) fall within a product line, with hiring decisions being made by product line.

- 5. Before going to product lines, housekeeping aids worked within the Environmental Management Service ("EMS"). They were then assigned to work in various units. A group of housekeepers were assigned to work in common areas.
- 6. When the VA switched to "product lines," housekeepers working on a particular unit were assigned to the product line their unit fell within. For example, if a housekeeper worked in the subacute unit, the housekeeper was assigned to the extended care product line, which is where the subacute unit fell. Those housekeepers who worked in common areas, however, stayed within EMS.
- 7. In 1998, a full time position for a Housekeeping Aid at Wage Grade 2 in the Extended Care (19-3) product line was posted so that individuals could apply for the position. The phrase "19-3" meant the opening was in Building 19, 3rd floor.
- 8. The Extended Care (19-3) Housekeeping Aid position was posted under the provision of the Open and Continuance Vacancy Announcement and the VA/AFGE Master Agreement.
- 9. The Master Agreement is the contract entered into by the Department of Veterans Affairs and the American Federation of Government Employees union.
- 10. The Master Agreement is supplemented by local agreements between the various VA centers and the local unions. As to the Lebanon VA Medical Center, it had a Local Supplemental Labor Management Agreement between itself and Local 1966 of the AFGE.

- 11. Due to certain positions being either entry level positions, frequently turned over positions, or requiring specific degrees (e.g. librarian), the VA Medical Center negotiates yearly with the local union to post job openings on the "Open Continuous" list. There typically are about 50 positions on the Open Continuous list each year.
- 12. Under the Open Continuous list, individuals can advise the Human Resources Department of any positions they would be interested in and submit an application for any such positions -- with the individuals remaining on the list for the entire year. Should a position actually become open, the Human Resources Department then notifies those individuals on the Open Continuous list of the opening and asks if the individual is interested in filling the particular position. If the individual is interested in the opening, the Human Resources Department places the individual on a list of applicants (if they qualify).
- 13. When a position is placed on an Open Continuous list, any actual job opening is posted on a bulletin board for a brief period of time. At that time, anyone else who sees the notice of the opening can apply if they like.
- 14. If a position is not on the Open Continuous list, the union contract requires the job opening to be posted for three weeks, with an additional one-week period for supplementation. By placing various job positions on the Open Continuous list, therefore, vacant positions can be filled much more quickly.

Likewise, individuals interested in particular positions need only complete one application -- rather than an application for each opening.

- 15. Housekeeping Aid positions are one of the many positions placed on the Open Continuous list.
- 16. The Master Agreement between the VA and the national union addresses many topics, which are broken out into articles. Relevant to Lewis Johnson's claims against the VA, Article 12 addresses "Details, Reassignments, and Temporary Promotions" and Article 22 addresses "Merit Promotion."
- 17. Under Article 12, Section 10, reassignments are the moving of a person from one position to another, which are not to be used as punishment, harassment, or reprisal. Reassignments under Article 12 occur in management-driven situations where there are staff reductions and/or positions that are being eliminated; therefore, these reassignments in this context are frequently involuntary.
- 18. With the Lebanon VA Medical Center, reassignments caused by reductions in force ("RIF") under Article 12 are done based on seniority. Under Article 12 of the Local Supplement, seniority is defined as the employee's most recent entrance on duty as an employee of the Lebanon VAMC, with various "tie breakers" then identified.
- 19. Article 22, sections 8 through 12, of the Master Agreement addresses vacancy announcements and competitive selection procedures, which is used for most position openings. (It does not apply, however, to shift changes and

relocations, which is covered by Article 12).¹ All positions competitively filled under Article 22 are posted. See Article 22, Section 8, ¶A.

- 20. Further, positions on the Open Continuous list are filled competitively under Article 22 with Open Continuous Announcements considered posted at all times. See Article 22, Section 8, ¶H.2. When a particular vacancy on the Open Continuous list actually will be filled, a notice of the opening and the deadline for submitting applications is posted.
- 21. Article 22 of the Local Supplement further defines the time limits and posting of positions under the Open Continuous announcements.
- 22. Under the competitive selection procedures of Article 22 of the Master Agreement, it is possible to have three effects on the employees: (1) where the new position is a promotion (a higher pay grade); (2) the new position is a reassignment (no change in pay); and (3) the new position is a change to a lower grade (decrease in pay). As a result, when there is a vacancy, there may be three lists, or referral certificates, of employees: promotion eligibles, reassignment eligibles, and change to lower grade eligibles.

¹ For example, if there is a nursing vacancy in the day shift in a unit within Acute Care, the vacancy will be posted and other nurses of the same wage grade within that unit -- but working a different shift -- can request to fill the position. If more than one nurse requests to fill that position pursuant to Article 12, Section 6 of the Master Agreement, the nurse with the most seniority typically is selected (although there can be exceptions to that). This is formally known as a Shift Change and Relocation, with the selection process of relying heavily on seniority being a past practice.

- Should it ultimately turn out that only a list of reassignment eligibles is 23. referred to the decision maker, merit promotion procedures under Article 22 still apply under the Open Continuous Announcement. Such a list would not be a situation viewed as an involuntary reassignment or RIF (reduction in force) where seniority would be the only deciding factor.
- The Housekeeping Aid position on Extended Care (19-3) that Johnson 24. applied for was pursuant to an Open Continuous Announcement. As such, the position was filled competitively under Article 22 and seniority was not the deciding factor. Ronald Hull was selected to fill this vacancy.
- I am aware that after Hull was selected for the Extended Care (19-3) 25. Housekeeping Aid vacancy, Johnson believed that he should have been selected solely on the basis of his seniority alone. Johnson was mistaken and seniority was not the sole selection criteria. Rather, the selection was based on competitive selection principles under Article 22 and the Open Continuous list.
- Johnson also believed that a prior Memorandum of Understanding 26. entered into by Union President Peg Winters and Lebanon VAMC Acting CEO Timothy Shea should control the selection process. Again, Johnson was mistaken, with that Memorandum of Understanding having been created for a reduction in force (RIF) that the VA previously had anticipated occurring. This Memorandum of Understanding was not an unending agreement but, rather, was specifically

designed for persons who would be displaced as the result of that RIF. (This RIF occurred in June 1997).

- 27. Focusing on the selection process for the Housekeeping Aid WG-2 position on Extended Care (19-3) that Johnson had applied for, as previously noted, this position was on the Open Continuous list. Lewis Johnson, Ronald Hull, and other VA employees, all who had Wage Grade 2 positions, indicated that they were interested in filling this vacancy. Johnson and Hull were Housekeeping Aids with the other employees being Food Service Workers.
 - 28. The opening was posted in early May 1998 and closed on May 5, 1998.
- 29. Thereafter, the applicants' KSAOs (written questions and answers addressing knowledge, skills, abilities, and other factors) were reviewed by a three-person panel so that the applicants could be scored and ranked. I was on this panel as the Human Resources representative, with there also being a representative from the union and a subject matter expert on the panel.
- 30. After rating the ten applicants, nine names were referred to the Manager of the product line. The decision on who to select would then be delegated to the Nurse Manager. In this case, the Nurse Manager of Extended Care (19-3) was Alice Fidler.
- 31. In making her decision, Ms. Fidler was not required to select the candidate who had the most seniority since the selection was being made under Article 22's merit selection provisions. I also note that there was no requirement that

the applicants be interviewed. The only rule was that if one individual was interviewed, all applicants had to be interviewed.

- 32. On July 8, 1998, I sent the list of referred eligibles (who all happened to be eligible for reassignment since they all held Wage Grade 2 positions) to the Extended Care Manager. I would note that the list of referred individuals contains handwritten entries after each name indicating the individual's race. This information was added upon the request of the EEO officer <u>after</u> the selection process and after Johnson had filed an EEO claim of discrimination.
- 33. On July 15, 1998, Ms. Fidler sent back her selection, which was Ronald Hull.
- 34. As to Hull, he initially had been employed as a Housekeeping Aid in EMS. Hull initially was a permanent employee of the VA although he worked part-time.
- 35. The month before the Extended Care (19-3) vacancy had been posted, an Extended Care (Floater) position was posted. A floater is an individual who works in various locations of a product line -- depending on where the need is on any given day.
- 36. Hull was selected to fill this vacancy in Extended Care in the latter part of May 1998 by Beulah Hadrick, Ms. Fidler's supervisor.

- 35. The month before the Extended Care (19-3) vacancy had been posted, an Extended Care (Floater) position was posted. A floater is an individual who works in various locations of a product line -- depending on where the need is on any given day.
- Hull was selected to fill this vacancy in Extended Care in the latter part of May 1998 by 36. Beulah Hadrick, Ms. Fidler's supervisor.
- Hull was formally released to this position on June 7, 1998. By obtaining this position, 37. Hull remained a permanent VA employee but now worked full-time.
- Whether Hull had been a part-time or a full-time employee at the time the Extended 38. Care (19-3) opening became available, he still would have been eligible for the position in that he was a permanent VA employee.

Pursuant to the penalties of perjury set forth at 28 U.S.C. §1746, I hereby state that the above is true and correct.

Human Resource Specialist

Lebanon VAMC

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff : No. 1:CV-00-1873

v. : (Judge McClure)

ANTHONY PRINCIPI, Secretary of Veterans Affairs;

RODNEY KISCADDEN; ALICE FIDLER;

PEG WINTERS; IRVIN ERICKSON;

RAYMOND KENT; and AMERICAN FEDERATION : OF GOVERNMENT EMPLOYEES LOCAL 1966, ::

Defendants

DECLARATION OF JOSEPH R. STUCKEY, JR.

- 1. I am employed by the Department of Veterans Affairs ("VA") and am a Human resources Specialist at the VA Medical Center in Lebanon, Pennsylvania.
- 2. I have been a Human Resources Specialist at the Lebanon VA Medical Center for the past 5 years.
- 3. As a Human Resources Specialist, I specialize in compensation and benefits. As such, I provide assistance processing forms and gathering information for claims under the Workers Compensation program, I provide retirement estimates and counseling, and I answer day to day questions about health insurance and benefits.
- 4. In the latter part of October 1999, I became aware of an incident that had occurred between Johnson and another employee, Irv Erickson. My recollection of the incident was that on or about October 18, 1999, Johnson claimed that Erickson had pushed or shoved him.

- 5. Shortly after this incident between Erickson and Johnson, Johnson went out on sick leave and sought Workers Compensation benefits. To do that, Johnson would have to complete the appropriate paperwork so that the application could be submitted to the Officer of Workers Compensation Program ("OWCP"), Department of Labor.
- 6. When seeking Workers Compensation benefits, there are two types of forms that can be submitted by an employee. One form is a CA-1 form, which is for a traumatic injury. The other form is a CA-2 form, which is for an occupational illness or disease.
- 7. Typically, a traumatic injury is a one-time incident. It is immediate or time sensitive and results in an immediate impact to the employee. It could result in a physical injury (i.e. tripping over a 2 x 4 board in a hallway) or psychological (i.e. September 11th).
- 8. With an occupational illness or disease, it typically occurs over a period of time such as long term exposure to tuberculosis where the employee eventually tests positive for the illness.
- 9. An emotional trauma suffered from harassment can be either an occupational illness or a traumatic injury depending on the particular facts. The harassment can occur over a period of time where the employee eventually reaches a point that he/she cannot take it anymore (occupational) or can be a one-time incident that causes an immediate trauma (traumatic).

- 10. When a CA-1 traumatic injury form is filed, an employee is entitled to receive continuation of pay (known as COP) for 45 days. If the CA-1 claim is eventually denied, then the employee will have to use sick or annual leave to reimburse the VA for the COP.
- 11. Pursuant to regulations, the VA may "controvert" a CA-1 claim in certain situations. In such cases, the employee is not entitled to receive COP.
- 12. If a CA-2 form for an occupational illness is completed for Workers Compensation benefits, the employee is <u>not</u> entitled to received COP at all.
- 13. On or about October 26, 1999, Johnson came to the Human Resources

 Department to submit a Workers' Compensation claim and I assisted him in

 completing the paperwork.
- 14. By way of general background, in 1998, the VA had started the process in going to a "paperless" claim format. In other words, either a CA-1 or a CA-2 form would be electronically prepared and then electronically transmitted to the Department of Labor for processing. At the time Johnson came to submit a Workers Compensation claim, the form would be electronically prepared but could not be electronically transmitted. As such, after the form was completed by the employee and his/her supervisor, I would have to print the form and then fax it to the Office of Workers Compensation Program ("OWCP"), Department of Labor, in Philadelphia, Pennsylvania.

- 15. It was my opinion, based upon my conversation with Johnson, that a CA-1 traumatic injury form should be submitted for Johnson in that Johnson's claim of injury centered on the alleged physical assault incident by Erickson on October 18, 1999. Accordingly, I assisted Johnson in filing a CA-1 form for benefits.
- 16. My opinion was bolstered by Johnson's entries in the CA-1 form that the cause of injury had been a physical assault by another employee that had occurred on October 18, 1999, at 10:20 a.m. in Building 1-3a.
- 17. On a related point, after I assisted Johnson in preparing his CA-1 claim, I learned that Johnson had also claimed that five days before the alleged assault that Erickson had made a racially insensitive remark to Johnson. This information did not alter my belief that the CA-1 form was the proper form for Johnson to use in seeking Workers Compensation benefits.
- 18. I note that in submitting any Workers Compensation claim, it is my responsibility to provide the OWCP with information relevant to the claim -- be that evidence supporting or questioning whether the claim was work related.
- 19. On November 1, 1999, I submitted Johnson's CA-1 form. With that CA-1 form, I submitted a letter to the OWCP indicating that the VA was controverting Johnson's claim. I also noted some factual discrepancies as follows: While a confrontation had occurred between Erickson and Johnson -- with words exchanged -- neither a witness observed an assault, nor did a subsequent police investigation find evidence to support that an actual assault had occurred. Further, management

had directed Erickson to have no contact with Johnson and that Erickson would not be assigned to work in proximity to Johnson's work area. Johnson was reassured that the situation had been neutralized.

- 20. In my letter, I noted that Johnson had seen his primary care physician, who had recommended counseling. Additionally, Johnson had entered into an Acute Partial Day Hospital Program at Philhaven and had provided a letter from Dr. Pakola that Johnson was unable to work until further notice. Johnson had failed, however, to provide medical documentation to support his allegation of traumatic injury. I then noted that upon review of the information, it could not be concluded that there was a causal relationship between the Erickson incident and Johnson's counseling.
- 21. As to controverting the CA-1 application for Workers Compensation benefits, this was done because Johnson had not provided medical documentation to support his claim that the Erickson incident had caused a traumatic injury. Rather, I only had Dr. Brinser's prescription slip excusing Johnson from work through October 25, 1999, and recommending counseling and Dr. Pakola's October 22, 1999 letter advising that Johnson had been admitted to the Philhaven Acute Partial Day Hospital Program. There was no documentation that Johnson had suffered a traumatic injury related to the Erickson incident at the Lebanon VAMC.
- 22. It is the employee's burden to provide supporting documentation of which Johnson had been advised on October 26, 1999.

- 23. Specifically, on October 26, 1999, when Johnson came to my office for assistance in filing his Workers Compensation claim, we reviewed three forms and discussed the provisions of each. One was an "Orientation and Election of a Physician," where we discussed his rights and benefits. In that form, Johnson designated his primary care physician, Dr. Brinser, as the treating physician for his mental stress injury sustained on October 18, 1999.
- 24. Another form we reviewed concerned the issues of outside employment and Johnson's obligation to perform light-duty work when able.
- 25. The third form we reviewed was the "Injured Employee's Notification of Responsibilities." Under paragraph 5 of this form, Johnson was notified that he had to promptly provide medical documentation from a private physician to support his claim and to be able to receive continuation of pay (COP). I discussed this provision, along with the other provisions on the form, with Johnson; further, Johnson acknowledged receiving this form.
- 26. When any employee submits a Workers Compensation claim, I give them a copy of the "Injured Employee's Notification of Responsibilities" form and advise them that is their responsibility to provide supporting medical documentation. After any employee is given this form and advised of their responsibility to provide medical documentation, I do not subsequently contact the employee to request or to obtain medical documentation.

- 27. I am aware that on October 21, 1999, John Sivley from Philhaven faxed Raymond Kent, the Human Resources Manager at the Lebanon VAMC and my supervisor, with a limited release. No medical documentation had come with the release; if it had, I was not advised of that nor given a copy of it. While I recall Mr. Kent advising me of the conversation, I do not recall when he did so. As I recall, the nature of the conversation Mr. Kent had with me was that Sivley was discussing the possibility of Johnson's return to work with the need to separate Johnson and Erickson from having contact with each other.
- 28. As noted above, there is no 45-day COP when a CA-1 form is controverted. In Johnson's case, the CA-1 form was ultimately denied and had Johnson been given COP, he would have had to reimburse the VA.
- 29. Additionally, Johnson claims that the CA-1 form was the wrong form to file and that a CA-2 form should have been filed. Johnson never would have been entitled to receive COP benefits under a CA-2 claim.
- 30. Because I handle a number of claims each year, I keep notes on various actions or events, in addition to retaining copies of documents forwarded to the OWCP. Documents that were previously bate-stamped as G-0416 through G-0419 and G-0498-G-0501 are copies of the entries I made in Johnson's Worker's Compensation claims under both the CA-1 claim and the CA-2 claim.
- 31. Additionally, I forwarded any CA-20 and CA-7 forms submitted by Johnson. (These latter forms provide medical information from the treating doctor

and supplemental information for payment of benefits if they subsequently are awarded). For example, on November 8, 1999, I forwarded a copy of the CA-20 form that Dr. Pakola had prepared on November 5, 1999.

- 32. Although I do not recall specifically when I told Johnson that his claim had been controverted, Johnson knew of it by November 30, 1999. At about that point in time, Johnson was calling me or was coming by my office and he was accompanied by a William Dumas. Due to the issue Dumas made about the lack of medical information, which Johnson should have provided, I sent Dr. Pakola a letter on November 30, 1999, requesting that he produce a copy of Johnson's medical records.
- 33. On December 2, 1999, Johnson provided me with a copy of his discharge instructions. The discharge notes reflected that Johnson had had ongoing psychiatric concerns that were ongoing and beyond the scope of the alleged incident. I forwarded this information to the Claim Examiner at OWCP along with a letter advising him that I was obtaining Johnson's Philhaven records which would be forwarded upon receipt.
- 34. In the interim, I continued to leave messages with the OWCP regarding Johnson's request to have a prompt decision. I also explained to Johnson that it was the OWCP, not the VA, that would make the decision as to whether he was entitled to Workers Compensation benefits.

- 35. On December 15, 1999, the Claims Examiner for the OWCP denied Johnson's CA-1 claim for benefits. The Claims Examiner advised Johnson that the initial information of file was insufficient to establish a causal relationship between the medical condition and the incident of October 18, 1999, which Johnson had been advised of by letter dated November 5, 1999. Subsequent information that Johnson provided, plus Dr. Pakola's November 5, 1999 CA-20 form revealed that Johnson had a preexisting condition, with Dr. Pakola entering a question mark by the question whether his condition was caused by his federal employment.
- 36. At some point, Johnson believed that the wrong form had been used to submit his Workers Compensation claim and that a CA-2 (occupational illness) form should have been submitted. I believe this occurred around the time that the OWCP denied the CA-1 claim. Regardless, I met with Johnson, Dumas, and Mr. Kent on December 20, 1999, where we discussed the claim and advised them that we would assist in submitting a CA-2 claim for Johnson.
- 37. As reflected in the documents bate-stamped G-0416 -- G-0417 and G-0418 -- G-0500, I took many steps to assist Johnson in gathering information and processing his CA-2 claim, which included driving to Philhaven to pick up a copy of Johnson's medical record which I had yet to receive in late December 1999.
- 38. On July 7, 2000, the Claims Examiner for the OWCP denied Johnson's CA-2 claim.

- 39. Johnson challenged the finding and a hearing took place on January 24, 2001.
 - 40. On April 10, 2001, Johnson's CA-2 claim was again denied.
- 41. I am aware that Johnson recently sought reconsideration of the April 10, 2001 decision but I am not aware of the Department of Labor's decision.
- 42. At no time did I take any action to "improperly" or "incorrectly" process, or to delay processing, any of Johnson's Workers Compensation requests due to his race or in retaliation for his exercising his EEO rights or otherwise. Nor did I controvert Johnson's CA-1 claim due to his race or in retaliation for Johnson filing any EEO complaints.
- 43. Further, I did not dispute Johnson's CA-1 claim nor his CA-2 claim due to Johnson's race nor in retaliation for Johnson filing any EEO complaints.
- 44. Likewise, the decision to submit a CA-1 form initially on Johnson's behalf was because I believed that it was the correct form to use at the time; the decision was not motivated in the least by Johnson's race or in retaliation for Johnson exercising his EEO rights.

Pursuant to the penalties of perjury set forth at 28 U.S.C. §1746, I hereby state that the above is true and correct.

Human Resources Specialist
Lebanon VAMC

Master Agreement
between the
Department of Veterans Affairs
and the
American Federation of
Government Employees





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ARTICLE 12--DETAILS, REASSIGNMENTS, AND TEMPORARY PROMOTIONS

Section 1 - General

- A. A detail is the temporary assignment of an employee to a different position for a specified period of time with the employee returning to their regular duties at the end of the detail. Details are intended only for the needs of the Department's work requirements when necessary services cannot be obtained by other desirable or practicable means.
- B. Details of one (1) week or more shall be recorded and maintained in the Official Personnel Folder.
- C. The following procedures shall apply when offering noncompetitive details of ten (10) consecutive workdays or more to both classified and unclassified positions:
- 1. The Department will canvass the qualified employees to determine if anyone wishes to be detailed. If the same number of volunteers as vacancies exist, they shall be selected.
- 2. If more employees volunteer than vacancies exist, the Department will select from the qualified volunteers. Seniority will be the selection criterion.
- 3. If there are no volunteers, then the least senior qualified employee(s) will be selected.
- 4. If there are fewer volunteers than vacancies, then the volunteers will be selected and additional persons will be selected as in Paragraph C3 in this Section.
 - 5. Seniority shall be defined locally.
 - 6. The Department will notify the Union of all details.
- D. The procedures in Paragraph C in this Section shall apply except in the following circumstances:
- 1. When management can demonstrate that the position to which an employee must be detailed requires unique skills and abilities that are not possessed by any other qualified employee,
- 2. When a bona fide medical or operational emergency requires or precludes the detail of a particular employee, and
- 3. When the Department makes a detail to accommodate a substantiated medical or health problem.
- E. Details of less than ten (10) consecutive workdays shall be on a fair and equitable basis, and procedures for such details will be a subject for local negotiations.

F. For details outside of the duty station, a case-by-case analysis must be done comparing the distance from the old duty station to the employee's residence versus the distance from the new duty station to the employee's residence. When a significant difference exists, the employee should be given duty time for travel commensurate with the new duty station.

Section 2 - Temporary Promotions -Title 5

- A. Employees detailed to a higher grade position for a period of more than ten (10) consecutive work days must be temporarily promoted. The employee will be paid for the temporary promotion beginning the first day of the detail. The temporary promotion should be initiated at the earliest date it is known by management that the detail is expected to exceed ten (10) consecutive work days. The ten (10) consecutive work day provision will not be circumvented by rotating employees into a higher-grade position for less than ten (10) days in order to avoid the higher rate of pay. For the purposes of this section, a General Schedule employee who performs the grade-controlling duties of a higher-graded position for at least 25% of his time, or a Wage Grade employee who performs higher-graded duties on a regular and recurring basis, shall be temporarily promoted.
- B. Temporary promotions in excess of sixty (60) calendar days shall be filled through competitive procedures. Temporary promotions of less than sixty (60) days shall be made in accordance with Section 1 among qualified employees.

Section 3 - Restriction on Lower-Graded Duties

Should the requirements of the Department necessitate a detail to a lower-level position, this will in no way adversely affect the detailed employee's salary, classification, or position of record.

Section 4 - Representatives

Management will make every effort to avoid placing a Union representative on a detail that would prevent that official from performing their representational functions. The Department agrees to notify the appropriate Union office prior to placing any designated Union representatives on detail away from the representative's normal duty station.

Section 5 - Voluntary Reassignment

Employees seeking voluntary reassignments shall be entitled to prompt and fair consideration.

Section 6 - Shift Change and Relocation

The parties recognize that giving consideration to seniority promotes improved employee morale and productivity. However, the parties also recognize the paramount importance of effectively accomplishing the work. Employees may request to relocate from one area of the local installation to another (or from one shift to another) in the same position (PD#) within the same service with the same advancement potential. In filling such a



vacancy, seniority will be considered and the request will be granted if the employee has the requisite skills and abilities, provided such relocation would be consistent with effective and efficient staffing. Management reserves the right to make the assignments based on other good faith considerations in assuring effective management of the work force.

Section 7 - Relocation Expenses

An employee whose duty station changes either involuntary or due to a promotion shall be entitled to relocation expenses in accordance with regulations.

Section 8 - Voluntary Demotion/Downgrade

Prior to acting on an employee's request for a voluntary reduction in grade, the Department will assure that:

- A. The employee has been fully apprised in writing about the effects of such an action, and
- B. The employee has been given an explanation of other alternatives relevant to the particular case.

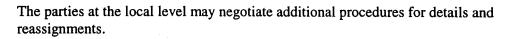
Section 9 - Assignments of Duties for Medical Reasons

Employees recuperating from serious illness or injury and temporarily unable to perform their assigned duties as certified by a physician may voluntarily submit a written request to their supervisor for temporary assignment to duties commensurate with the disability and the employee's qualifications. The Department may require that such requests be reviewed by a Federal medical officer for appropriate recommendations. The Department will consider such requests in accordance with applicable rules and regulations and medical recommendations. The Department will, to the extent feasible, temporarily assign the employee to an appropriate vacancy or duties and responsibilities within his own service/section commensurate with the employee's disability and qualifications. Employees will continue to be considered for promotional opportunities for which they are otherwise qualified.

Section 10 - Reassignments

- A. Reassignments shall not be used as punishment, harassment, or reprisal.
- B. The parties agree that reassignment is a subject more appropriate for local bargaining. General areas which should be addressed include but are not limited to: posting of job notices, submitting voluntary requests, consideration of requests, and notification of reassignments.
- C. All leave previously requested and approved will be transferred with the employee.

Section 11 - Local Negotiations



Section 12 - Rotations

When the rotation of employees through higher-graded positions has the effect that compensation at the higher grade is avoided, the Department will comply with governmentwide regulations.

ARTICLE 22--MERIT PROMOTION

Section 1 - Purpose and Policy

The parties agree that the purpose and intent of the provisions contained herein are to ensure that promotions are made equitably and in a consistent manner. Promotions shall be based solely on job-related criteria, and without regard to political, religious, labor organization affiliation or nonaffiliation, marital status, race, color, sex, sexual orientation, national origin, nondisqualifying disabling condition, or age. This article sets forth the merit promotion system, policies, and procedures applicable to bargaining unit positions in the Department.

Section 2 - Development of Career Pathways

- A. The parties will explore various means of enhancing career opportunities including but not limited to career ladders, administration movement, broad banding, etc.
- B. The parties are committed to establishing career ladder positions within the organization in those situations where positions and functions can be grouped in a way compatible with program and work considerations.
- C. The parties agree to develop and implement career ladder positions through joint labor-management involvement. Labor and management will work together as follows:
 - 1. Participation will include bargaining unit representatives appointed by the Union.
 - 2. The parties will have appropriate personnel and classification support.
- 3. Review will consider existing positions and work functions within the respective component in all job categories (i.e., professional, technical, administrative, clerical, wage grade).
- 4. Consolidate/Revise existing positions and develop career ladder positions where appropriate. The parties will attempt to design career ladders which provide opportunities for both lateral movement between career ladder positions and promotion to higher grade career ladder positions.

Section 3 - Career Ladder Plans

A. Career ladder positions help employees develop to successfully perform higher level duties through training and incremental assignment of more complex work. The responsibilities assigned to the entry levels of career ladder positions will involve more basic skills and knowledge compared to journey-level responsibilities. The responsibilities at each level of the career ladder position will be communicated to employees through the position description and career ladder plan.

Career ladder plans will be tailored to the complexity of the job duties and will permit individuals to learn and assume the fuller range of duties.

B. A Career Ladder Plan will be established for each career ladder position. The Career Ladder Plan will outline the objective criteria for each grade level which an employee must meet in order to be promoted. A copy of the plan will be given to each employee upon entry into the career ladder and when the employee is promoted to a new level of the career ladder. The employee will also be advised of their earliest date of promotion eligibility.

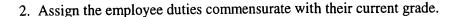
When career ladder plans are established and/or revised, the Department will provide notice to the Union in accordance with Article 46, Rights and Responsibilities. The employee will be provided with a copy of any revised career ladder plan within 30 days of such revision.

Section 4 - Career Ladder Advancement

- A. At the time the employee reaches their earliest date of promotion eligibility, the Department will decide whether or not to promote the employee.
- 1. If an employee is rated as successful and is meeting the promotion criteria in the career ladder plan, the Department will certify the promotion which will be effective at the beginning of the first pay period after the requirements are met.
- 2. If an employee is not meeting the criteria for promotion, the employee will be given a written notice at least sixty (60) days prior to earliest date of promotion eligibility. The written notice will state what the employee needs to do to meet the promotion plan criteria. Should a Career Ladder Plan require only a three (3) month training period, the above notice shall be a reasonable period prior to the earliest date of promotion eligibility.
- a. If the employee is making progress, the supervisor will ensure that the employee has the opportunity to acquire pertinent skills and knowledge and to demonstrate that they meet promotion requirements as soon as is feasible.
- b. If the employee is experiencing problems, the provisions in Paragraph B of this Section are applicable.
- 3. In the event that the employee met the promotion criteria, but the appropriate management official failed to initiate the promotion timely, the promotion will be retroactive to the beginning of the first pay period after the pay period in which the requirements were met.
- B. At any time a supervisor and/or employee recognizes an employee's need for assistance in meeting the career ladder advancement criteria, the supervisor and employee will develop a plan tailored to assisting the employee in meeting the criteria. The plan should include all applicable training, as well as any other appropriate support. At the request of the employee, the Union may provide assistance.

If a nonprobationary employee fails to meet the promotion criteria after the appropriate assistance, the Department may:

1. Provide the employee with additional time to meet the promotion criteria or



The career ladder plan may end, and the employee will remain at the level they attained within the career ladder. The employee may be reinstated back into the career ladder plan non-competitively if the employee remains in the position covered by the Career Ladder Plan.

or

- 3. The employee may be assigned to another position at the same grade and step.
- C. If an employee is denied a career ladder promotion because of the unavailability of enough work at the next grade, management agrees that, if an employee performs the work of the higher-graded position for the required amount of time during a pay period to qualify for reclassification to the higher grade, the employee will be temporarily promoted for that entire pay period.

Section 5 - Definitions

For the purpose of this Article, the definitions contained in Part 335 and other related parts of Title 5 Code of Federal Regulations shall be incorporated as a part of this Agreement except as otherwise defined in this Agreement.

Section 6 - Applicability of Competitive Procedures

- A. Promotions Any selection for promotion must be made on a competitive basis unless it is excluded by Section 7 below.
- B. Reassignments/Changes to Lower Grade Any selection to a position that provides specialized experience (Job Qualification System for Trades and Labor Occupations, Handbook X-118C) that the employee does not already have and is required for subsequent promotion to a designated higher grade position and/or to a position with known promotional potential must be made on a competitive basis.
- C. Details Competitive procedures will be applicable to any selection for detail of more than 60 days to a higher grade position, to a position with known promotional potential, or a position which provides specialized experience (Job Qualification System for Trades and Labor Occupations, Handbook X-118C) required for subsequent promotion to a designated higher grade position.
- D. Training Competitive procedures will be applicable to selections for training when eligibility for promotion to a particular position depends on whether the employee has completed that training.
- E. Appointments Competitive procedures apply to the transfer of a Federal employee or to the reinstatement of a former Federal employee to a position above the highest grade previously held permanently (unless the position is a higher-graded successor position as described in Paragraph 7 D5 of Section 7 of this Article) or to a position at or

below that grade if the position has promotional potential above the highest grade previously held permanently. The employee must not have been demoted or separated for cause from the higher grade(s) and, when competitive procedures apply, be identified as a well-qualified candidate with eligible VA employees to be eligible for appointment. To the extent feasible, the same qualification standards and the same methods of evaluation will be applied to both VA employees and persons being considered for appointment to higher graded positions above the highest grade previously held permanently by transfer or reinstatement. If it is determined that these methods are not feasible, the parties will meet and confer on the methods to be utilized.

F. The procedures for vacancies filled under competitive actions are described in this Article.

Section 7 - Applicability of Noncompetitive Actions

- A. Promotions The following promotions may be taken on a noncompetitive basis unless otherwise provided:
- 1. Promotion of the incumbent in a position that is reclassified at a higher grade due to the accretion of additional duties and responsibilities and not as the result of a planned management action.
- 2. Promotion of an incumbent or an individual entitled to re-employment rights to a position that is reclassified to a higher grade without significant change in duties or responsibilities either on the basis of a new classification standard or as the result of correction of an original classification error. When the incumbent of the upgraded position meets the legal requirements and qualification standards for promotion to the higher grade, the incumbent will be promoted.
- 3. Promotion of an employee previously selected competitively for a lower step of a career ladder.
 - 4. Promotion after receiving priority consideration.
- 5. Promotion of an employee when directed by authorized authorities (i.e., judges, arbitrators, FLRA, and other appropriate authorities).
- 6. Agencies may noncompetitively reinstate, transfer, promote an employee up to the highest grade previously held on a permanent basis under career or career-conditional appointment, provided the employee was not demoted or separated from that grade for cause.
- 7. Temporary promotions to a higher grade totaling sixty (60) days or less during any twelve- (12) month period. If a temporary promotion which was not expected to exceed sixty (60) days was originally made on a noncompetitive basis, any extension beyond 60 days must be made under competitive procedures.
- 8. Career ladder promotions following noncompetitive conversion of a cooperative education student in accordance with the requirements of applicable OPM policy.

- 9. Promotion of an employee covered by an approved training agreement.
- 10. Promotion of an employee placed competitively in a trainee position.
- 11. Any other noncompetitive action authorized by law or existing government-wide regulation.
- B. Reassignments/Changes to Lower Grade A reassignment or change to lower grade to a position that does not provide specialized experience (Job Qualification System for Trades and Labor Occupations, Handbook X-118C) that the employee does not already have and is required for subsequent promotion to a designated higher grade position or to a position having no known promotional potential may be taken on a noncompetitive basis.
- C. Details The following details may be made on a noncompetitive basis:
- 1. Details of sixty (60) days or less to a higher grade position (see Article 12, Details, Reassignments and Temporary Promotions).
- 2. Details of sixty (60) days or less to a position at the same or lower grade with known promotional potential or to a position which provides specialized experience (Job Qualification System for Trades and Labor Occupations, Handbook X-118C) required for subsequent promotion to a designated higher-graded position.
- 3. Details to a position at the same or lower grade with no known promotion potential or to a position which does not provide specialized experience (Job Qualification System for Trades and Labor Occupations, Handbook X-118C) required for subsequent promotion to a designated higher graded position.
 - 4. Details to unclassified duties.
- D. Other Noncompetitive Actions:
- 1. Conversion of an employee from a temporary promotion to a permanent promotion in the same position and duty station provided the vacancy announcement for the temporary promotion indicated that the promotion could later become permanent.
 - 2. Selection from an OPM-approved register.
- 3. Transfer of a Federal employee or reinstatement of a former Federal employee (including conversion to reinstatement from a temporary appointment) to a position at the same or lower grade than the highest permanent grade held under a career or careerconditional appointment provided the candidate was not demoted or separated for personal cause from a higher grade and also provided that the position does not have known promotional potential to a grade higher than the highest permanent grade held.
- 4. Reinstatement to the same career ladder position for which an employee was previously selected competitively or to a similar career ladder position having similar qualification requirements and having no greater known promotional potential.

- 5. Reinstatement of a former VA employee to a position which is the higher-graded successor to a position they previously held. Such reinstatements may be made noncompetitively when classification of the successor position is based on the establishment of a new position classification standard or the revision of a position classification standard.
 - 6. A position change permitted by reduction-in-force regulations.
 - 7. Consideration or selection of:
 - a. Disabled veterans under 5 CFR 315.604

Document 33

- b. Disabled veterans under 5 CFR 315.707
- c. Cooperative education students (FPM Chapter 308)
- d. Veterans Readjustment Appointments under 5 CFR 307.
- e. Severely handicapped appointments under 5 CFR 213.3102 (u) and (t).
- f. Schedule A & B Excepted Appointments
- g. Any other noncompetitive action authorized by law or existing governmentwide regulation.
- E. Additional procedures for noncompetitive details and reassignments are described in Article 12, Details, Reassignments, and Temporary Promotions.

Section 8 - Vacancy Announcements and Areas of Consideration

- A. All positions to be competitively filled in the bargaining unit by actions covered by this Article shall be posted unless filled under Section 7 which provides for exclusions from coverage. For the same type of vacancy (title, series, and grade), a certificate may be used for up to ninety (90) days to refer candidates without re-announcing the vacancy.
- B. Prior to considering candidates from outside the AFGE bargaining unit, the Employer agrees to first consider internal candidates for selection.
- C. Areas of Consideration:

The areas of consideration will be:

FIRST - Facilitywide (including satellites) except:

- 1. This area may be made more narrow or expanded through mutual agreement.
- 2. Where evidence suggests that the area of consideration is not expected to produce at least three qualified candidates, it may be expanded. The vacancy announcement will identify the expanded area of consideration.

3. For VA Headquarters unit positions, GS-12 and above, the area of consideration may be expanded.

However, in all cases, (1, 2, and 3 above), first and full consideration shall be given to any best qualified candidates within the facility (or more narrow area).

SECOND - Any other promotion candidate or candidate required to compete from other VA facilities.

THIRD -

- 1. Reassignments/demotions to positions with higher known promotion potential.
- 2. Reinstatements to positions at a higher grade or with higher known potential.
- 3. Transfers to positions at a higher grade or with higher known potential.
- D. Consideration of VA employees as promotion or promotion-potential candidates outside the normal area of consideration for positions covered by this article will be considered as follows:

The employee can submit an application and supporting attachments, designated on the form, to the appropriate Human Resources Management (HRM) Office. The applicant should indicate thereon the specific position or types of positions, and location(s) for which the employee wants to be considered. To ensure full consideration, employees should include on their applications information relevant to the assessment criteria for the position in which they may be interested. In order to be considered for a particular vacancy, the employees must have the form on file with the HRM Office prior to closing of the announcement.

- E. Consideration of VA Candidates for Reinstatement. When consideration is given to a former VA employee applying for reinstatement, noncompetitive referral will initially be made for: (a) positions at the last grade, (b) a position which is the higher-graded successor to a position they previously held, and (c) positions at any higher grade(s) the employee held permanently if the employee was not demoted or separated for cause from the higher grade. However, if vacancies do not exist at these grades, if requested by the employee, referral may be made to a lower-graded position. Last grade is defined as the grade of the last position held under a non-temporary appointment for reinstatement candidates. If applicants accept referral to the lower-level position, they must sign a statement that they fully understand and accept the referral. However, employees will also be informed that they do not have to accept a lower position in order to be reinstated. Consideration for bargaining unit positions above the last grade permanently held must be competitive.
- F. Information on Vacancy Announcements.

Vacancy announcements will include, at a minimum:

1. Statement of nondiscrimination;

- 2. Announcement number and opening and closing dates;
- 3. Position number(s), title(s), series, and grade(s);
- 4. Number of vacancies to be filled;
- 5. Promotional test to be used, if any; and, where applicable, positions in the "sameline-of-work";
 - 6. Geographic and organizational location;
 - 7. Time-in-grade requirements, if any;
 - 8. Area of consideration;
 - 9. Summary of qualification requirements and duties for the position;
 - 10. Hours of work and/or the availability of alternative work schedule options;
- 11. If appropriate, a statement that the vacant position is a trainee position leading to a noncompetitive promotion and conditions for promotion;
 - 12. Permanent or temporary nature and duration, if temporary;
 - 13. Filing instructions;
- 14. Name and telephone number of the personnel specialist or other individual to contact for specific assessment criteria and other information relating to the announcement; and
 - 15. The HRM office or the address where the application is to be submitted.

The Department agrees to standardize VA vacancy announcements to the extent feasible.

G. Announcing Career Ladder Vacancies and Vacancies Covered by Training Agreements.

Career ladder vacancies and vacancies covered by training agreements may be announced at any or all grades. The Union will be provided with written notice of any changes in the posting of these announcements, prior to being posted.

H. Posting and Distribution of Vacancy Announcements.

The Department agrees to provide a copy of vacancy announcements to the Union at the time of or prior to postings. In addition, the job analysis, without the rating guide, will be provided to the Union within the area of consideration. The Department agrees to post vacancy announcements within the area of consideration and to make copies available to employees, upon request, in accordance with the following:

- 1. Individual vacancy announcements will remain open and posted for fifteen (15) workdays.
- 2. Open continuous announcements will remain posted at all times. When it has been determined that an open continuous vacancy will be filled, the cut-off notice will be posted in order for all interested employees to apply.
- 3. Scheduled Employee Absence of three (3) Weeks or Less: Employees temporarily absent on approved leave, detail, at training courses, or on official business, for periods not to exceed three (3) weeks may, upon their return, review position vacancies announced and closed during their absence, and make application for such vacancies in which they are interested. Such late applications must be submitted within three (3) workdays after return to duty and must be accompanied by a statement prepared and signed by the employee and also signed by their supervisor explaining the dates and reason(s) for the employee's absence. Employees filing delayed applications under this provision will be considered only for those vacancies for which a best-qualified list has not yet been prepared.

I. Amending Vacancy Announcements.

If a vacancy announcement has been posted and is later found to contain a substantial error concerning items listed in Section 8F, the announcement will be amended if the selecting official still intends to fill the position under the competitive process. The amendment should cite the change(s) and indicate whether or not the original applicants need to refile in order to be considered.

J. Vacancy Announcement/Locating Candidates.

The Union and each applicant will be notified in writing if an announcement is canceled and will be provided with a reason for the cancellation. However, such cancellations will not be used to compromise merit promotion principles.

Section 9 - Knowledge, Skills, Abilities, and Other Characteristics

A. Definition:

KSAO stands for knowledge, skill, ability and other characteristics.

B. The parties agree that KSAOs developed for all current and future unit positions, and changes and modifications thereto, will be fair, job-related, applied equitably and uniformly, and established in accordance with law, higher authority rules and regulations, and this Agreement.

C. Changes to Established KSAOs:

KSAOs will be established by a panel which will conduct job analysis and other prescribed duties. The panel will normally include a bargaining unit employee chosen with the concurrence of the Union. Absent mutual agreement, Management will appoint panel members following discussions with the Union and informing the Union of the reason for its decision. Informational copies will be provided to the Union as part of the



vacancy announcements. If KSAOs for specific positions (i.e., position numbers) are changed after their initial establishment and used in a promotion action, the newly developed KSAOs will be sent to the Union in advance of any future vacancy announcements and handled by the parties in accordance with their bargaining obligations under Chapter 71, Title 5 USC.

D. Procedures:

- 1. KSAOs will be developed by:
- a. Identifying the major tasks/duties of the position through a job analysis based on information contained in the position description, Career Ladder Plan, qualification standards, and/or classification standards and
- b. Identifying the worker characteristics and demonstrated abilities (KSAOs) needed to perform the job.
 - 2. KSAOs are defined as follows:

Knowledge: A body of learned information used directly on the job.

<u>Skill:</u> A present competence to perform a skill, unlike an ability, involves observable, quantifiable, and measurable performance parameters such as typing and pipefitting.

An ability is the power to perform an activity at the present time. An ability is evidenced by the performance of some activity or work and should not be confused with an aptitude which is only a potential for performing an activity. An aptitude cannot be determined or measured by information in applications.

Other Characteristics must be directly observable or measurable and job-related.

- 3. For each announced vacancy in the bargaining unit, not less than three (3) and not more than eight (8) KSAOs will normally be identified.
- a. KSAOs shall be measurable (degree of possession can be discerned) and reasonable (some candidates can be expected to possess them). Any KSAOs which do not meet these criteria will be dropped.
- b. The KSAOs developed will be reviewed to determine which ones are critical to successful job performance. These KSAOs (at least two) will be designated as selection factors.
- c. Task examples shall be developed for each KSAO. The task examples shall be derived from, and consistent with, the official position description of record. Task examples shall be identified in the vacancy announcement and fully documented and made part of the merit promotion package.

Section 10 - Panel for Competitive Action

A. <u>Panel Membership Requirements</u> - Subject to Section 10C., panels will be established for all competitive actions. Panel members shall be instructed in the tasks necessary to perform the panel's function.

Panels for bargaining unit positions will include two (2) bargaining unit employees chosen with the concurrence of the Union. Absent mutual agreement, Management reserves the right to appoint panel members following discussions with the Union and informing the Union of the reasons for its decision.

The parties recognize that some competitive actions may require larger or smaller panels. The Department may determine the necessary panel size.

Panel members will not be in competition for the vacancy(s) and must be at least the same grade or higher, if possible, than the vacancy to be filled.

A relative of an applicant may not serve on the panel.

Members of the panel should be familiar with the job requirements of the position(s) being filled.

- B. <u>Panel Information</u> The Department will provide the promotion panel with all of the necessary information for completing its function.
- C. Panel Responsibilities The Panel will:
 - 1. Apply evaluation criteria to ensure that a well-qualified candidate is selected:
- a. When there are eight (8) or fewer (nine (9) for two (2) vacancies, ten (10) for 3, etc.) qualified promotion candidates, they will be referred in order of entry on duty date at the current VA facility to the selecting official for consideration without rating and ranking.
- b. When there are more than eight (8) qualified promotion candidates in the first area of promotion consideration, a Panel shall be convened.
- c. Promotion candidates from outside the first area of promotion consideration shall be rated by the Panel if the candidates from the first area were rated and ranked.
- d. The panel will evaluate each application in order to ascertain the relevancy of the candidate's background (including but not limited to work experience, awards, training, outside activities, etc.) to the KSAOs. Candidates will be evaluated on the extent to which they possess the KSAOs relevant to the position being filled. This assessment will be based on the applicant's description of the proportion of time spent performing relevant activities, the complexity of the activity, identifiable results, level of contacts involved in performing the work, or the scope of responsibilities and duties performed.

In making this evaluation, the task examples should not be taken as the only types of evidence which demonstrate possession of a KSAO.

2. Determining the Best Qualified List for Referral:

- a. First Area of Promotion Consideration.
- (1) The evaluation panel will review the listing of ranked promotion candidates to determine whether a meaningful break is present. The meaningful break is where:
- (a) The lowest ranking candidate above the break should be able to perform the job with substantially equal success as all candidates with higher scores, and
- (b) The highest ranking candidate below the break should not be able to perform with substantially equal success as those above the break.
- (2) Promotion candidates above the break will be placed on the best qualified list for referral. If there is no break and/or there are too many candidates above the break, the eight (8) highest ranking candidates will constitute the best qualified list and be referred in order of their entry on duty date at the facility.
- b. In order to be referred, candidates who have to compete under the procedures of this Article and who are outside the facility shall have a rating equal to or better than the meaningful break or cutoff established by the promotion candidates within the first area of promotion consideration.
 - c. Length of service with VA shall serve as a tie breaker where one is necessary.
- d. A copy of any referral list forwarded to a selecting official will be provided to the Union.

D. Multiple Grade Levels or Locations

If an announcement pertains to more than one grade level or geographic location, a separate list of eligible persons will be developed for each grade level and location.

- E. Documentation The panel will document working notes. Notes may be annotated on worksheets used by the panel. The notes will serve as reference material to document the process by which the decision was made.
- F. Confidentiality The results of the panel's actions will be treated confidentially and in accordance with provisions of the Privacy Act.
- G. Decisions The panel will make its decision(s) by consensus

Section 11 - Sources of Information on Candidates

- A. Any awards the applicants have received must be considered by the selection panel but only to the extent they are relevant to the rating factors/job elements for the position being filled.
- B. Once applications are received and the selecting panel convened, no other information on a candidate may be gathered unless with the approval of the panel.
- C. VA Form 5-46-76a, Employee Supplemental Qualifications Statement, is to be used, and it will be the primary source document used to evaluate qualifications and to rate and rank candidates.
- 1. Employees are responsible for giving complete and accurate information and for submitting VA Form 5-4676a by close of business on the seventh calendar day after the closing date of the vacancy announcement. If the panel has not yet been convened, late supplementals will be accepted for bona fide reasons. If the form is not submitted within that time, the panel will consider only the information available from other sources described in this section.
- 2. The SF-171, Personnel Qualifications Statement, may also be reviewed if available.
- D. Interviews If interviews are used, they must be job-related, reasonably consistent, and fair to all candidates. Also, if interviews are used, all candidates must be interviewed if reasonably available, in person or by telephone where circumstances warrant. If more than one management official is conducting the interview, a union representative may be present upon the employee's request.

Section 12 - Selection

- A. In the event of unanticipated vacancy(s) in the same position and location as the posted vacancy occurring within ninety (90) days of the selection, the selecting officer may make additional selections from the well-qualified candidates selected from the original vacancy announcement.
- B. When a selection has been made, the Department will arrange a release date, notify the employee, and ensure that the appropriate personnel forms are processed. The effective date of a promotion action, other than promotion within a career ladder, will be the first day of the pay period in which the employee is scheduled to report. If an employee has been selected for promotion, has accepted the offer, and a reporting date has been established, and the resultant request for personnel action (SF-52) is not timely received and/or acted upon by the appointing official, the action shall be made retroactive to the reporting date.
- C. Employees selected for career ladder positions will be promoted to the next higher grade level at the beginning of the first pay period after selection, provided time in grade and any other legal promotion requirements are met.
- D. Management recognizes that it is important for maintaining high morale to try to select from within the facility when the candidates are equally qualified to those

candidates available from outside sources. Thus, management will agree to look closely at the relative qualifications of candidates from outside and within and shall exercise good faith in the selection.

E. If the vacancy is one for which an under-representation exists and is a targeted occupation as identified in the Affirmative Employment Plan, and there are well qualified candidates whose selection would reduce the under-representation, then the selection official will give serious consideration to those individuals.

Upon request, the Union will be provided with a written reason for selecting an outside candidate.

Section 13 - Priority Considerations

- A. <u>Definition</u> For the purpose of this article, a priority consideration is the bona fide consideration for noncompetitive selection given to an employee as the result of a previous failure to properly consider the employee for selection because of procedural, regulatory, or program violation. Employees will receive one priority consideration for each instance of improper consideration.
- B. Processing The procedures for processing a priority consideration shall be:
- 1. Employees will be notified in writing by the authorized management official of entitlement to each priority consideration. Such notice will advise employees that if a vacancy is announced and posted and the employee wishes to exercise their priority consideration, the employee should submit the necessary application to HRMS with a written request that they wish priority consideration for the vacancy.
- 2. Priority consideration is to be exercised by the selecting official at the option of the employee for an appropriate vacancy. An appropriate vacancy is one for which the employee is interested, is eligible, and which leads to the same grade level as the vacancy for which proper consideration was not given.
- 3. Prior to the evaluation of other applicants, the name(s) of the employee(s) requesting to exercise priority consideration will be referred to the selecting official. The selecting official will make a determination on the request prior to evaluating other applicants.
- 4. The fact that the employee chooses to exercise a priority consideration does not preclude that employee from also filing an application through the regular posting process.
- C. <u>Union Notification</u> In order to assure compliance with this section, the Union will be furnished statistics on priority considerations granted and exercised and the results. Statistics will be kept and provided to the Union on a quarterly basis. The Union will also be notified in writing of each individual priority consideration completed.

Section 14 - Special Consideration

Employees who were downgraded without personal cause (i.e., where the downgrade was not due to misconduct, inefficiency, or at the employee's own request), may be eligible for special consideration. Re-promotion may be made to a grade previously held on a non-temporary basis or to an intervening grade. This applies only when the employee was downgraded in the Department and the re-promotion is to a grade formerly held in the Department.

Employees under this provision will receive a special consideration for each grade for which they were demoted or downgraded.

Section 15 - Keeping Employees Informed

- A. Employees who apply for and inquire about a specific promotion action will be given the following information by the personnel office or the selecting official:
 - 1. Whether they met the minimum qualification requirements,
 - 2. Whether they were in the group from which selection was made,
 - 3. Who was selected, and
- 4. Upon request, the selecting official shall provide a verbal statement of the reason(s) why the employee was not selected and/or a written statement regarding what areas, if any, they should improve to increase their chances for future selection.
- B. Upon request, an employee will be shown any record of production or any supervisory appraisal of past performance which has been used in considering them for promotion. An employee is not entitled to see records on another applicant unless they are the selecting official, a member of the selection panel, or otherwise officially involved in the promotion process, or they have the written consent of the subject of the record or is an agency official with a need to review the record.

However, an employee and/or the Union shall have access, consistent with law, government wide rule, or regulation, to all pertinent records used in the process of filling vacancies which are requested for the purpose of processing or filing a grievance, EEO complaint, or other appeal.

Section 16 - Union Review of Competitive Actions

- A. The Union will be permitted to conduct audits of promotion packages for all bargaining unit positions when it has reason to believe a discrepancy exists or when requested to do so by an employee.
- B. The Union will provide the Department with the names of the Union representatives who are responsible for conducting audits. Any changes to the list of designated representatives will be sent to the Department in writing. The representative designated to conduct the audit will not have been an applicant for the promotion package being audited.

- C. If the employee chooses to use the Union procedure, they must make a written request to the Union within 15 working days after the selection is posted on the biweekly promotion listing. A Union request under Subsection (A) above must be made within the same time limits.
- D. The designated management official responsible for the package will make the pertinent records from the package available to the Union auditor within seven (7) working days of receipt of the audit request. An auditor shall treat information confidentially and review it in HRMS in the presence of a management official.
- E. If, during the course of the audit, additional information is determined to be necessary, such information shall be secured from HRMS.
- F. Employees who elect to use the grievance procedure rather than the Union audit procedure must initiate action in accordance with Article 42, Grievance Procedure.

Section 17. Reopener: The parties agree to a reopener of this article due to pending PAY VA issues. This reopener applies only to those sections which would be directly affected by the PAY VA issue unless mutually agreed upon by the Parties. Either party wishing to reopen must give written notice thirty (30) days prior to bargaining.

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff

vs.

. No. 1:CV-00-1873

. (Judge McClure)

HERSHEL W. GOBER, ACTING SECRETARY OF VETERAN

AFFAIRS, et al,

Defendants.

.

Videotaped

Deposition of: FRANCES MARGARET WINTERS

Taken by : Plaintiff

Date : April 2, 2002, 1:24 p.m.

Place : 4311 North Sixth Street

Harrisburg, Pennsylvania

Before : Gail D. McLucas, Notary Public

Registered Professional Reporter

-and-

Crystal M. Lyde, Videographer

APPEARANCES:

ANDREW J. OSTROWSKI, ESQ.

For - Plaintiff

UNITED STATES DEPARTMENT OF JUSTICE By: KATE L. MERSHIMER, ESQ.

For - Defendant

MARTIN R. COHEN

For - For Union AFGE

ALSO PRESENT:

LEWIS JOHNSON

R.52

Exam./Ostrowski - Winters

that govern the practice allow us the opportunity to bring people in who we think have knowledge or information that is relevant or material to our case to ask them what they may or may not know about the facts involving the That's the reason that you're here today. It's a question answer format. Relatively informal, but I will be asking you questions and I'll be asking for your verbal responses to those questions. So before you answer any questions, be sure that you've heard and understood the question and if there is anything that I can do before you respond to clarify, restate the question, feel free to ask and I'll be happy to accommodate you.

Α. Okay.

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- And during the course of the deposition, should Q. there be anything that you wanted to ask me, you can feel free so long as it's okay with your counsel to ask me questions and I'll try to work with you there. Okay?
- 22 Okay. Α.
- How are you currently employed? 23 Q.
- I'm employed at the Veterans Administration as a 24 Α. I'm also the union 25 licensed practical nurse.

R-55

Exam./Ostrowski - Winters

- Now, is there, are there any other documents
 that reflect or refer to the content of that
 fourth page of Exhibit 9, such that we could
 make a determination independent of your
 testimony that this was part of negotiation
 concerning RIF procedures?
 - A. I don't understand it, no, I don't.
- 8 Q. From what I understand, it's your recollection 9 that this MOU had to do with RIF procedures?
- 10 A. Yes, that's correct for RIF procedures.
- 11 Q. And you don't recall this as being part of any larger document like an MEO or any other
- 13 RIF-related documents?
- 14 A. No, I don't recall.
- 15 Q. Are there any other documents that you're aware

 16 of that refer to seniority determinations and
- 17 reassignments in connection with a RIF?
- 18 A. Not that I can recall, no.
- Q. And what, did you actually sit and negotiate
 this matter that's reflected on the fourth page
- of Exhibit 9 with Mr. Shea?
- 22 A. Yes.

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- 23 Q. Who drafted the content of the memorandum?
- 24 A. Would be assistance of personnel.
- Q. Did it ever occur to you that the term RIF or

Exam./Ostrowski - Winters

1 reduction in force was not used in this MOU?

- A. No. Because I knew it was for RIF procedure.
- Q. I'm just going to refer you to Article 12 of the master agreement from 1997.

MR. COHEN: I'd like to make kind of a clarification if not an objection at this point. The master agreement which you have in your hand is a 100-page document. It's long. It's quite complicated. And outsiders to the union will assume that a union officer like Ms. Winters or other union officers somehow are masters of all 100 pages. They are not and I think that should be recognized as you question her. Not only that, but it would be inappropriate to put an article in front of her and expect her to become an expert in a minute.

MR. OSTROWSKI: I'm just going to ask her about it. If she doesn't know anything, she doesn't know anything.

BY MR. OSTROWSKI:

Q. I'm going to read to you Section 10 under reassignments. It says, "The parties agree that reassignment is a subject more appropriate for local bargaining. General areas which should be addressed include, but are not limited to,

R-53

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Exam./Ostrowski - Winters

- posting of job notices, submitting voluntary requests, consideration of requests and notification of reassignments." Do you have an understanding that there is some consideration given to seniority in general, not just in the RIF process, but in general as it relates to reassignment decisions?
- A. Could you repeat that, please?
- Do you understand there to be, under the Q. agreement between the union and management, the agreement that we are referring to, that there is some consideration that's prescribed to be given to seniority in reassignment decisions?
- In reassignment decisions, yes. Α.
- Now, do you have, are you familiar with the 15 0. issue regarding Mr. Johnson's reassignment or 16 17 his nonselection?
- That was not a reassignment. 18 A. That was a posting, a merit promotion. 19
 - What's the difference? Q.
- 21 How do I explain it? The job was posted. Ι Α. 22 believe that's a posting there. When you post -- when a job is posted, a candidate is put 23 in for it and then they go through the merit, 24 they follow the procedures for the merit 25

R.59

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Leward like the Urical AfGE 1966 to

Conduct An Audit on my behalf. To size if thise
where May discrepance that may have led to me
Moselection of the position of thousekeeping 11/1

In the Extended Chief Product Line Hyer 19-3.

I would like to conduct this Muchine 18 if is
stated in our Master Agreement; Anticle 22

Ment Promotion Section 16 Which Review of
Competitive Actions.

The would like to SEE the list of Ullions representatives who responsible for doing the Hueld.

Jewis M. Johnwie 8-6.98

Received Sept 10th 1998 FW



LEWIS Not weed . Sep. 2, 10

Hello PEg

I would like A copy of the minutes of
the union meeting on Aug 24th 1998. Also, I
would like to see your copy of my Audit request,
And A written statement with the statement of
Stating why I wasn't years the Johnson
give the Audit insumation
from the Upion.

Lexenved this legist Sept 8. 1998 @ 9,00 AM F.W.

From The Desk of LEWIS JOHNSON ST.

Memo for the Record

Michael Brennan To:

13 October, 1998

Front

LEWIS JOHNSON Sr.

Date

10/13/98

Re:

Informal Grievance

Subject: Admonishment for Absence on 27 Aug 98 Ref. Article 13, Sec 1, 6, 7

Article 32 Sec 2 para c, d h

On 21 Aug 1998, I verbally told Rodney K. Weekend Supervisor that I wanted to cancel my leave scheduled for Aug 31 to Sept 4 1998, Rodney granted my request. Rodney suggested that I put my requested cancellation in the Employee Time and Leave computer, I did this immediately. At this time he did not mention that my work schedule would be after in anyway or that I would be working on my regular days off (RDO) When I arrived at work on the 28 Aug1998 to pick up my uniforms for work, I was told by Mike Brennan Daylight Supervisor that I was suppose to work the preceding day. I informed him at that time I had not been told of a work schedule change. He said that no one communicated that I had canceled my annual leave and that I should have been at work the preceding day. I asked Mike Brennan for annual leave and he said Okay. I had assumed that leave was approved until 14 Sept 1998, when I pulled up my Leave Used Summary on the computer and found the leave charged as AWOL I was given no prior notification that the leave was changed to AWOL or the reason

Relief. I request that, my request for annual leave be reinstated and the AWOL be removed from my for the Admonishment. record. [Please reference Past Practices and Article 13 Section 1, 6 and 7, Article 32, Section 2 para c,

d, and h. of the Master Agreement Past Practices: On two previous occasions Mike Brennan asked me to use annual leave when he scheduled me incorrectly for nine days instead of 10 days this occurring in the months May and July. Lawis M. Yofmson 10-13-98

Memorandum of Understanding

Between VAMC Lebanon and AFGE Local 1966

Seniority Determinations

The parties agree that the determination of seniority when used in reassignment decision, whether for the most or least senior the following definition will apply:

The primary determining factor will be entrance on duty (EOD)at the VAMC Lebanon.

In situations where there is an tie on EOD the next determining factor will be Service Computation Date (SCD) as defined in Federal Regulations. If both EOD and SCD are equal the employee(s) with the higher last 2 digits of their Social Security Number will be deemed to be more senior.

Frances M. Winters

Dist. "B

President, AFGE Local 1966

Timothy P. Shea Acting, CEO

AMERICAN FEDERATION OF GOVERNMENT EMPLOYEES AFFILIATED WITH THE AFL-CIO



LOCAL 1966

V.A. MEDICAL CENTER 1700 S. Lincoln Avenue Lebanon, PA 17042-7597

November 24, 1999

Raymer Kent Human Resources Manager

A.F.G.E. is requesting an extension of time frame for the process of filing grievance and or appeals on behalf of Lewis Johnson in reference to the following "Monetary/Group Award 1998" and the current "Assault/Harassment".

Respectfully,

Francis M Winters

Frances M. Winters President AFGE Local 1966

Lewis Johnson Lound out about the monetary / Group award 1998 - Hous post Leplember 23, 1999 - 7.M. W 11/24/99

A 30 day externão in approved segun 11-22 49 IN THE UNITED STATES DISTRICT COURT

FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff

vs. . Number 1:CV-00-1873

(Judge McClure)

HERSHEL W. GOBER, ACTING.

SECRETARY OF VETERAN

AFFAIRS, ET AL.,

Defendants

Deposition of: ALICE E. FIDLER

Taken by : Plaintiff

Date : May 2, 2002, 2:02 p.m.

Place : Office of United States Attorney

Federal Building 228 Walnut Street

Harrisburg, Pennsylvania

Reporter : Glenda S. Travitz

Registered Professional Reporter

Notary Public

APPEARANCES:

ANDREW J. OSTROWSKI, ESQUIRE

For - Plaintiff

UNITED STATES DEPARTMENT OF JUSTICE OFFICE OF UNITED STATES ATTORNEY By: KATE L. MERSHIMER, ESQUIRE

For - Defendants

		Exam./Ostrowski - Fidler
1	Q.	How long have you lived in Lancaster?
2	A.	Thirty-eight years.
3	Q.	Where in Lancaster?
4	Α.	1060 Nissley Road. It's not right in the city.
5	Q.	It's East Hempfield Township?
6	А.	Yes.
7	Q.	That's where I grew up.
8	Α.	Okay. Are you a Hempfield graduate?
9	Q.	No. Lancaster Catholic. I lived out by
10		Rohrerstown Elementary School.
11	Α.	Yes. Okay.
12	Q.	You said you lived there for 38 years?
13	Α.	Yes.
14	Q.	And how long were you employed by the
15		Department of Veterans Affairs?
16	Α.	Fifteen years.
17	Q.	Was that all at the Lebanon Veterans
18		Administration?
19	Α.	Yes, it was.
20	Q.	What did you do before your employment at the
21		VA?
22	Α.	I worked for four years at Lancashire Hall. It
23		was a nursing and rehab center. I was
24		assistant director of nursing and director of
25		nursing.

R67

7 Exam./Ostrowski - Fidler three-year position? 1 Yes. 2 Α. What specifically was that position? 3 Ο. I was the nurse manager on a special care unit. Α. Just for that unit? 5 ο. We went product line, and that meant that the 6 Α. team -- I was the nurse manager and a team 7 leader for that unit. So I was also in charge 8 of the nursing department, the physician 9 assistant, the housekeeping people. 10 whole team concept, but I did the evaluations 11 on the psychologists and the physician 12 assistant and the nursing people. 13 When did you go to the structure -- What was 14 Q. The work unit? What was the term again? 15 Product line. 16 Α. Product line. When did you go to the product 17 Ο. line structure? 18 In 1998. 19 Α. And when in 1998? 20 ο. The spring of '98. I would say around April of 21 Α. 1998. 22 How did that change your duties or your 23 Q. authorities as it relates to housekeepers? 24 Well, prior to that, I was in charge of the 25 R.69

What unit was that?

That was on 17-3.

24

25

Ο.

Α.

Exam./Ostrowski - Fidler

- So did Mr. Hummel leave before you went to Q. 1 product line? 2
- I think so. Α. 3
- Did you switch to product line at some point 4 Q. from when Mr. Hummel left until Mr. Johnson 5
- Yes, sir. 7 Α.

6

came on?

- Prior to going to product line, what was your 8 Q. understanding of how the housekeeping position 9 would have been filled? 10
- It would have been posted just like it was, and Α. 11 the people in Environmental Management would 12 have chosen the person to fill the position. 13
- How long of a period of time was it from the 14 Q. time that Mr. Hummel left his position until 15 Mr. -- Is it Hull or Hall? Hull, H-U-L-L? 16
- That's right. Α. 17
- -- until Mr. Hull took over the position? 18 Q.

was assigned to that unit.

- I'm not exactly sure. He worked in the unit 19 out of the Environmental Management System. 20 think approximately five to six weeks that he 21

Mr. --

Hull. Α. 24

Q.

22

23

Assigned to that unit? 25 0.

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22 Exam./Ostrowski - Fidler Do you know when she -- Did she retire? 1 Ο. No. She transferred to Texas. Α. Do you know when she transferred to Texas? 3 Ο. February of 2001. Α. Do you have any idea why she transferred to 5 Q. Texas? She got a better job. 7 With the federal government? 8 ο. Yes. She's with the VA. Α. MS. MERSHIMER: I'm sorry. I didn't hear 10 your answer. Why did she transfer? 11 I think she got a promotion. 12 Α. BY MR. OSTROWSKI: 13 Ms. Hadrick, is she also a caucasian female? 14 ο. She's black. No. 15 Α. Okay. When Mr. Hull was working in the float 16 Q. position before the decision was made, was he 17 working 19-3? 18 Yes, primarily. 19 Α. And how long was he working 19-3 before the 20 Q. selection decision was made? 21 Five to six weeks. Α. 22 During that five to six weeks, you were there 23 Q. too? 24 Yes. 25 Α. R.76

		26 Exam./Ostrowski - Fidler
1		says housekeeping aid, it may be 2736A. Do you
2		know what that means?
3	Α.	No.
4		MS. MERSHIMER: Where?
5		MR. OSTROWSKI: Or 273LA.
6	BY MR	. OSTROWSKI:
7	Q.	In box 14 it looks like possibly Comp 860. Do
8		you know what that means?
9	Α.	No, I don't.
10	Q.	Who is Scott Shreve, S-H-R-E-V-E?
11	Α.	Scott Shreve was the product line manager.
12	Q.	Now, prior to June of 1998, did you know
13		Mr. Hull?
14	Α.	Yes. He worked weekends.
15	Q.	Did you actually ever meet him?
16	Α.	When he was working weekends?
17	Q.	Yes.
18	Α.	No.
19	Q.	What was his assignment prior to the full-time
20		float position?
21	Α.	He worked out of Environmental Management, and
22		I think he was assigned different areas to
23		clean on weekends.
24	Q.	Was he ever assigned to do cleaning on 19-3?
25	Α.	On the weekends when he was part time?

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Exam./Ostrowski - Fidler

- decision-making process? What I'm trying to specifically refer to is, when they call it a reassignment, did that have any bearing on how you made your decision?
- 5 A. On who I selected to check their KSAOs? Is that what you're asking me?
 - Q. No, that wasn't, but why don't you answer that question.
- I looked at this list, and this was a Α. 9 reassignment. I was looking at people that 10 were trained in the housekeeping department, 11 and there were two that were. The rest were 12 all food service people, and they then would 13 have had to go through a training program for 14 So I looked at the two that were housekeeping. 15 already in the housekeeping department. 16
 - Q. When you say this was a reassignment, what do you mean? I mean what's the significance of the term reassignment to you?
 - A. Well, this was not a promotion.
 - Q. So what would apply then that didn't apply otherwise? A better way to ask the question, what's the difference in process, in selection process, between a reassignment and a promotion?

Exam./Ostrowski - Fidler

- A. Probably -- I don't know. For myself this was the first reassignment I had. I had never had a promotion. So I looked at this and chose the people that had previous experience.
- Q. But earlier you said, Well, this was a reassignment, so I did it this way.

Are there things that you do in a reassignment context that are different than what you would have done if it was a promotion?

- A. I don't know. I never did a promotion. So the criteria may have been different.
- Q. I may be mistaken. I certainly don't want to put words in your mouth. But I understood from your answer that you had some notion of what reassignment was when you said this was a reassignment, that you had some familiarity with the term reassignment and the procedures involved with that action. Is that not the case?
 - The case is I was looking for somebody to fill a housekeeping position, and when I had the choice of finding somebody that had experience, those were the two I looked at first to see if they met the criteria I was looking for.
- Q. The process of using the KSAOs, do you know if

34 Exam./Ostrowski - Fidler ability. 1 And the nines, the two nines, they were numbers 2 Q. that came to you? 3 They came out of the KSAO that the No. Α. supervisor -- They were threes, and there were 5 three components. So they each -- Yeah, 6 that's how it came to me. 7 Did you know that Mr. Hull -- Do you know what Q. 8 the letters EOD mean? 9 Entry on duty date. Α. 10 Were you aware of Mr. Hull's and Mr. Johnson's 11 Q. entrance on duty dates? 12 I did not check them. Α. 13 Were you aware of them? 14 Q. 15 Α. No. You weren't an union position, were you? 16 Ο. No. 17 Α. Were you aware of the union rules? 18 0. Yes. 19 Α. Did you ever consider seniority as a factor in 20 Ο. the decision? 21 No. 22 Α. Did you know that under reassignment the 23 Q. seniority was supposed to be a factor in the 24 decision? 25

Exam./Ostrowski - Fidler

- It does not need to be a factor in my decision. Α. I need to pick the best qualified person for the position, according to the union rules.
- Did you check that? Q. 4

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- I knew that. You get quite extensive union Α. 5 training in a management position. 6
- Now, you called the first page of Exhibit 2 7 Q. Interviews Paper. Why did you call it that? 8
 - This was just for my records. This only stayed Α. with me, and that's what I called it.
 - Mrs. Kohr and I sat down and looked at the two pieces of paper and discussed our floating observations and came up with the numerical numbers here. Then she helped me make the final decision, or she agreed with my final decision.
 - What float observations did you have on Q. Mr. Johnson?
 - He was assigned then to our product line as a float person. He reported to me every morning to either cover an unit that somebody had called in or he was in charge of the project cleaning if we were doing project cleaning.

So I did have some one-to-one observations on Mr. Johnson and also just assigned him to

your team?

25

		Exam./Mershimer - Fidler
1	Α.	I think I told you. The KSAOs, the
2		supplemental that they had written, and
3		observations.
4	Q.	Are you aware of there being an affirmative
5		action policy that concerned housekeeping
6		positions?
7	Α.	No.
8	Q.	You said that there was an African-American
9		I think it was an LPN that you hired. When
10		was that?
11	Α.	It was in 1999.
12	Q.	How many total hirings did you make while you
13		were nurse manager of 19-3?
14	Α.	Three.
15		MR. OSTROWSKI: That's all the questions I
16		have. Thank you.
17		EXAMINATION
18	BY MS	S. MERSHIMER:
19	Q.	I have a couple of follow-up questions for you.
20		You referred to a document as "this," and
21		I want to be clear on the record which document
22		you're talking about. You were asked the
23		question, Why didn't you interview the
24		applicants? And you said if you interviewed
25		one you had to interview all of them. Is that



DEPARTMENT OF VETERANS AFFAIRS



Date: July 8, 1998

JUL 1 5 1998

From: Personnel Management Specialist (N121)

VA MEDICAL JENTER LEBANON, HA 17842

Subj: Certificate for position of Housekeeping Aid, WG-3566-2, Extended Care, 19-3, full-time 6 am to 2:30 pm, Monday through Friday, OC 98-38

ACOS for Extended Care (N500)

The candidates below are eligible for reassignment to the above position. Official personnel folders and other evaluation records are available for review. Supervisory appraisals are attached.

> Employee's Name Barbara Keisch-white Luis Nazario-hispanic Deborah Dove - white Lewis Johnson-African-Homerican Virginia Galebach white HKA Deborah O'Donnell-whik Keith Bender-White Ramon Adorno-hispanic Ronald Hull-whife

Present Position Food Service Worker, WG-2 Food Service Worker, WG-2 Food Service Worker, WG-2 Housekeeping Aid, WG-2 Food Service Worker, WG-2 Food Service Worker, WG-2 Food Service Worker, WG-2 Food Service Worker, WG-2 Housekeeping Aid, WG-2

2. Please complete the endorsement below, indicating your action and return this certificate by 7-15-98

Mettele. Flashel Unluf ZETTE A. FLASHEL UMLAUF

Attachments	Date: c7 15 98
End. 1 TO: Human Resources (N121)	oredo 1/5/h
I have selected Nonal I would like to have the position filled on	
Outside or other recruitment is requested.	
(Signature and Title)	G-0367

PG / OF 3



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Don Bailey

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TA FORM 5-4677

STATE OF NEW JERSEY 1 COUNTY OF SOMERSET CASE NO. 98-2320 2 3 IN THE MATTER OF 4 AFFIDAVIT OF: LEWIS JOHNSON, 5 BARBARA KOHR vs. б ORIGINAL LEBANON VA MEDICAL CENTER. : 7 8 BEFORE: 9 GREGORY JONES, EEO Investigator, at the 10 VETERANS ADMINISTRATION MEDICAL CENTER, Lyons, New 11 Jersey, on September 14, 1999, commencing at 10:00 a.m. 12 13 14 15 16 17 18 ALSO PRESENT: 19 BEULAH HADRICK (telephonically) 20 21 22 23 NORTH JERSEY REPORTING SERVICE 15 Warren Street 24 Hackensack, New Jersey 07601 (201) 489-1144 G-034225 R.98

•	_	
	INDEX	
WITNESS	DIRECT	
BARBARA KOHR		
By: Mr. Jones	3	
	NORTH JERSEY REPORTING SERVICE	
	15 Warren Street Hackensack, New Jersey 07601	
	(201) 489-1144	G-0343
		<u> 299</u>

_	B. Koh	r	ect
		-	
1			-
2	BARE	A R A	K O H R, having been duly sworn, testifies as
3	follows	s :	
4			
5	DIRECT	EXAMINA	ATION BY MR. JONES:
6			
7		Q	Ms. Kohr, who do you have in the room with you?
8	A	I have	Beulah Hadrick with me.
9			MS. HADRICK: I'm the same person that was in
10		with th	he other one.
11		Q	Please state your full name and spell it for
12	the re		
13	A	Barbar	a Ann Kohr, B-a-r-b-a-r-a A-n-n K-o-h-r.
14		Q	Do you have a representative?
15	A	Yes, B	eulah Hadrick.
16		Q	Please state your position.
17			MS. HADRICK: I'm the clinical manager for
18		extend	ed care.
19		Q	Ms. Kohr, please state your position.
20	A	Nurse	manager and team leader of hospice unit.
21		Q	Please state your race.
22	A	Caucas	C 0244
23		Q	Please state your color. G-0344
24	A	White.	
25		Q	What was your working relationship with the
			R,100

Γ	B. Addit
1	complainant?
2	A I he was a a float, but I really had no direct
3	involvement with this employee, either one of them.
4	Q Mr. Lewis Johnson has alleged that he was not
5	selected to the position of housekeeper aide, WG-2, in
6	extended care ward 19-3, on July 15th, 1998, because of
7	discrimination on the basis of race, African-American, and
8	color, black.
9	Do you have any information that might pertain
10	to what led up to this complaint?
11	A No, I do not.
12	Q Were you the selecting official?
13	A Alice Fidler and I made the selection.
14	Q What input did you have in the selection
15	process?
16	A I sat with her as we reviewed the supervisor appraisal
17	and also the supplement that the employee read or wrote.
18	Q Did you make a recommendation to Ms. Fidler?
19	A No.
20	We used the criteria that I just stated and did it
21	according to numbers.
22	And Mr. Hull's number was 19.
23	And Mr. Johnson's was 17.
24	So the higher number got the got the position.

And what kind of point system, what was the

25

R-101

1	point system based on?
2	A We used the point system of the supervisory category
3	ratings.
4	Q How many points were assigned to each KSO?
5	A Okay.
6	It was a total of five for each KSO the 5 final
7	total for Mr. Johnson was nine. And the final total for Mr.
8	Hull was nine.
9	On the supervisory appraisal, they were equal on that
10	one.
11	Q And how about the employee appraisal?
12	A The supplement, Mr. Johnson got four and Mr. Hull
13	received a five.
14	Q And what other criteria did you use?
15	A He had been a float on 19-3. And we used the float
16	observation there.
17	Q Who was "he"?
18	A Mr. Johnson also Mr. Johnson and Mr. Hull floated
19	there.
20	Q What were the point assignments for the float
21	observations?
22	A Four for Mr. Johnson and five for Mr. Hull.
23	Q Why was Mr. Hull's higher than Mr. Johnson?
24	A It was stated that Mr. Hull showed initiative,

particularly when work orders were needed.

25

R.102

G-0346

	B. KO	Treat the state of
1		Q Who was that stated by?
2	A	That was stated by the nurse manager in that unit.
3		Q And her name would be?
4	A	Alice Fidler.
5		Q Did you observe the work of Mr. Hull or Mr.
6	Johnso	on?
7	A	No, I did not.
8		Q Did Ms. Fidler work on the weekends?
9	A	Did she work on the weekends?
10		Q Yes.
11	A	No.
12		Q Can you provide me with copies of the point
13	system	m that you used for the KSOs of the supplementals of
14	both	the supervisor and the employees?
15	A	Yes, sir.
16		Q As well as any other documentation that you
17	used	to make the selection.
18	A	Yes, we did.
19		Q My fax number is, the area code is (908)
20	580-3	547.
21	A	Sorry 58 wait a minute 580.
22		Q Yes, 3547? G-0347
23	A	You said, 547, okay.
24		Q Did you take Mr. Johnson's race into
25	consi	deration when you decided to choose the other candidate?
	1	R.103

cv-01873	-JEJ Document 33 Filed 06/12/2002 Page 111 of 220
B. Kol	irect
A	No, I didn't.
	Q Did you take Mr. Johnson's color into
consid	eration when you decided to choose the other candidate?
A	No, I did not.
	Q Why was the other candidate chosen over Mr.
Johnso	n?
A	On his supplemental employee supplemental
statem	ent, each employee writes when they applied for this
job.	
	Mr. Hull had 17 years of experience, which did not
come u	p on Mr. Johnson's.
	And in addition to that, he went into great detail
under	isolation environment, which is part two of the
supple	ment, knowledge of housekeeping procedures required,
isolat	ion environment.

He had experience in the emergency room, in ICU.

He not only knew that the area had to be clean, but he knew that even if it looked clean that it doesn't necessarily -- that it was not necessarily clean. He stated that here.

He also gave an example of how, if he couldn't get to an area to do it completely right, he went back and did it.

In fact, he stated here he went back three times, at one point, to finish completing an assignment there.

His understanding -- his ability the work safely. went into detail, not only on things that he would know, like

B. Kohr irect

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using floor signs for wet floors, but also that communication is the biggest part of safety and that -- he stated he -- in the possibility of getting hurt is -- very high communication is the best part of safety. He was also very experienced the MSDS, in fact, had taught this. Right. 0 While he was in the service. Were you or Ms. Fidler concerned with maintaining a racial balance in the extended care unit, particularly ward 19-3? No. A Did you ever hear Ms. Fidler make any statements to any employees stating that if she hired too many blacks or African-Americans she would not be able to maintain that racial balance? No, sir. A How did you perceive Mr. Johnson's work and his Q job performance leading up to the vacancy announcement?

A I didn't.

Q Okay.

A I went strictly on -- like I said, sir, I went strictly on the supervisor appraisal and the employee supplement.

Q Is there any other documentation that you feel

	ום וג	Kohr irect
	P	
	•	
1	I sho	ould review that will support your position?
2	A	No, sir.
3		Q Do you think Mr. Johnson possessed the
4	qual	ities to be selected for this position?
5	A	Do I think he I think he both did, sir.
6		I think both employees did.
7		Q Is there anyone that can corroborate what you
8	have	told me here today?
9	A	No.
0		MR. JONES: This concludes the testimony of
1		Ms. Kohr.
2		
.3		(Whereupon this Affidavit is concluded.)
4		
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25		G-0350
		R.106

R. Kohr irect

CERTIFICA TE

I, LAURA A. CARUCCI, License No. XIO2050, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, certify that the foregoing is a true and accurate transcript of my stenographic notes taken by me telephonically at the place and the time hereinbefore set forth.

My Commission Expires: MARCH 01, 2004

A Notary Public and Shorthand Reporter of the State of New Jersey

G-0351

R-107

EQUAL EMPLOYMENT OPPORTUNITY INVESTIGATION CASE NUMBER: 98-2320

IN THE MATTER OF LEWIS JOHNSON,

Complainant

STATEMENT UNDER OATH

Vs

OF: MARGARET CROMER

LEBANON VA MEDICAL CENTER,

Respondent

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TRANSCRIPT of Statement Under Oath of MARGARET CROMER, called for oral examination by the

Parties in the above-entitled action, said examination being taken pursuant to Rules of Civil Practice and

14 Procedure by JANE E. CLANCY, C.S.R, a Notary Public

and Certified Shorthand Reporter of the State of New

Jersey, at the New Jersey Health Care Systems-Lyons,

17 151 Knollcroft Road, Building 16, Second Floor, Lyons,

New Jersey, on Friday, September 17, 1999, commencing

at approximately 8:50 a.m. pursuant to notice.

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REPORTING SERVICES ARRANGED THROUGH:

NORTH JERSEY REPORTING SERVICE 113A Johnson Avenue Hackensack, New Jersey 07932 (201) 489-1144

DRIGINAL

G-0304

2.109

APPEARANCES: GREGORY JONES EEO INVESTIGATOR OFFICE OF THE RESOLUTION MANAGEMENT LYONS, NEW JERSEY 07939 G-0305PG ~ OF 7 R.109

I N D E X: DIRECT CROSS REDIRECT RECROSS WITNESS MARGARET CROMER BY: MR. JONES G-0306 PG <u>3</u> OF <u>7</u> R.110

Γ					
1	MARGARET CROMER, having been first duly				
2	sworn according to law by the Notary, testified as				
3	follows:				
4	EXAMINATION BY				
5	MR. JONES:				
6	Q Please state your full name?				
7	A. Margaret S. Cromer.				
8	Q. Miss Cromer, do you have a				
9	representative?				
10	A. No, I don't.				
11	Q. Please state your position?				
12	A. Chief Education and Staff Development.				
13	Q. Please state your race?				
14	A. White.				
15	Q. Please state your color?				
16	A. White.				
17	Q. Ms. Cromer, Mr. Lewis Johnson has alleged				
18	that he was not selected to a position of Housekeeping				
19	A-WG-2, Extended Care, on Ward 19-3 on July 15, 1998,				
20	because of discrimination on the basis of race,				
21	African-American and his color, black. Do you have any				
22	information pertaining to this complaint?				
23	A. Not specifically. Mr. Johnson, in passing him				
24	in the hall, shared with me and he didn't even give				
25	me the unit so I wasn't sure which unit that he felt PG_{-4} OF_{-7}				
	G-0307				

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that he was being discriminated about not being chosen for a position, but it wasn't anything in terms of being personally involved with it. I didn't know anything prior to that.

- Mr. Johnson stated in a letter of contact 0. on 8/26/98 that Miss Peg Cromer and two other witnesses were standing in the hallway one day and overheard Miss Alice Fidler make a statement that she did not want to hire many blacks on her floor because she was afraid of losing control, and he stated that Miss Peg Cromer, Chief of Education and Staff Development was there, and when the comment was made, she said to Miss Fidler that she was bordering on discrimination with those comments. Do you remember such a conversation? I really don't. Now, let me think. I don't keep details in my head because most things people say I let pass through. I would have responded that way, but I don't remember the conversation. I'm not saying it didn't happen. truly don't remember it.
 - Q. Have you heard Miss Fidler in any other conversations make disparaging remarks against African-Americans or people of the color black?
 - A. No, not that I know of. I can't say that I have and I'm really thinking. I could not put any of those

G-0308

R-112

comments to Miss Fidler. No, I couldn't. MR. JONES: Thank you. This concludes your testimony, Miss Cromer. G-0309 R.113 PG _{_ OF _7_

 $C_E_R_T_I_F_I_C_A_T_E$

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I, Jane E. Clancy, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, do hereby certify that the foregoing is a true and accurate transcript of my stenographic notes.

I further certify that I am neither attorney nor counsel for, nor related to, nor employed by any of the parties to the action in which this deposition was taken; furthermore, that I am not a relative or employee of any attorney or counsel employed in this case, nor am I financially interested in the action.

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Clancy, C.S.R.

Certified Shorthand Reporter

G-0310

PG_7_OF

R114

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STATE OF NEW JERSEY 1 COUNTY OF SOMERSET CASE NO. 98-2320 2 3 IN THE MATTER OF 4 : AFFIDAVIT OF: LEWIS JOHNSON, 5 : WANDA MILLER 6 vs. LEBANON VA MEDICAL CENTER. : 7 ORIGINAL 8 BEFORE: 9 GREGORY JONES, EEO Investigator, at the 10 VETERANS ADMINISTRATION MEDICAL CENTER, Lyons, New 11 Jersey, on September 14, 1999, commencing at 10:10 a.m. 12 13 14 15 16 17 18 19 20 21 22 23 NORTH JERSEY REPORTING SERVICE 15 Warren Street 24 Hackensack, New Jersey 07601 (201) 489-1144 25 G-0312

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2	$\overline{\mathbf{I}} \ \overline{\mathbf{N}} \ \overline{\mathbf{D}} \ \overline{\mathbf{E}} \ \overline{\mathbf{X}}$		
3 WITNESS	DIRECT		
4 WANDA MILLER			
5 By: Mr. Jone	3		
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24	NORTH JERSEY REPORTING SERVICE 15 Warren Street		
25	Hackensack, New Jersey 07601 (201) 489-1144	G 6212	
-		G-0313	R-116

r	W. Mi	lle direct
1		
2	WAN	D A M I L L E R, having been duly sworn, testifies as
3	follow	rs:
4		
5	DIRECT	EXAMINATION BY MR. JONES:
6		
7		Q Please state your full name and spell it for
8	the re	ecord.
9	A	It is Wanda Miller, W-a-n-d-a M-i-l-l-e-r.
10		Q Do you have a representative?
11	A	I'm not sure what you mean.
12		Q Do you have anyone that can represent you or do
13	you ha	ave anyone that you would like to represent you in this
14	invest	tigation?
15	A	I I would have the union, but I have nobody with me
16	right	now, no.
17		Q Do you need someone with you now?
18	A	No.
19		Q Please state your position.
20	A	I'm a licensed nurse.
21		Q Please state your race.
22	A	White.
23		Q Please state your color.
24	A	White.
25		Q Mr. Johnson had alleged, Mr. Lewis Johnson has
		R.117

W. Mille direct

1		, that his nonselection of the position of		
2	housekeeping aide, WG-2, in extended care 19-3, on July 15th,			
3		1998, was because of discrimination on the basis of his race		
4	and his	color, his race, African-American, and his color,		
5	black.			
6		Do you have any information pertaining to this		
7	case?			
8	A	No.		
9		What was the date of this?		
10		Q July 15th, 1998?		
11	A	No.		
12		At that time I worked on 1-4B.		
13		Q Was that in extended care?		
14	A	That was extended care, but it was sub-acute medicine,		
15	it was	n't on the locked door.		
16		Q What was your working relationship with the		
17	compla	inant?		
18	A	He was a nurse he had been a nursing assistant on		
19	the fl	oor before he went into housekeeping.		
20		Q During the time of the vacancy or the time		
21		the selection, did you ever hear anyone in extended		
22		in a supervisory or management staff, make a statement		
23		they were trying to maintain a racial balance in		
24	extend	ded care, particularly Ms. Alice Fidler?		
25	A	No. G-0315		

Γ	W. MILLE
1	I I see, I don't even understand this.
2	I last worked with Alice and Lewis all of this
3	it has been three-and-a-half years, I didn't I worked with
4	Alice Fidler.
5	So you don't recall a conversation where Ms.
6	Alice Fidler might have made a statement that she didn't want
7	to hire too many African-Americans because she was trying to
8	maintain a racial balance on her ward?
9	A No, I don't.
10	When I worked with Alice Fidler there were probably
11	three, maybe four or five, working with us at the time.
12	Q When you say "four or five," four or five what?
L3	A African-American.
14	There were some Puerto Ricans working, one or two with
15	us at the time.
16	I mean now I really don't remember her saying that.
17	Q Do you think that Mr. Johnson's color
18	influenced Ms. Fidler's decision not to select him for the
19	position?
20	A That is not fair for me to say. I wasn't even ever
21	I didn't work over there when he was training on that
22	floor.
23	I I have no idea. I it is not fair for me to
24	answer that.

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G-0316

MR. JONES: this concludes the testimony of Mr.

W. Mille direct

<u>C E R T I F I C A T E</u>

forth.

I, LAURA A. CARUCCI, License No. XIO2050, a Certified Shorthand Reporter and Notary Public of the State of New Jersey, certify that the foregoing is a true and accurate transcript of my stenographic notes taken by me telephonically at the place and the time hereinbefore set

My Commission Expires: MARCH 01, 2004

A Notary Public and Shorthand Reporter of the State of New Jersey

G-0318

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

In the Matter of: LEWIS JOHNSON, EEOC Hearing # 170-A0-8163X Complainant Agency Case No. 98-2320 € HERSHEL GOBEL, Acting Secretary DEPARTMENT OF VETERANS AFFAIRS Agency

> Wednesday July 26, 2000 Regional Counsel s Library V. A. Medical Center University & Woodlands Aves. Philadelphia, Pennsylvania

The above-entitled matter came on for hearing, pursuant to notice at 9:00 a.m.

> BEFORE: HON. DONNA NUTTER-RODWELL Administrative Judge

APPEARANCES

On behalf of the Agency:

CHRISTOPHER PERILLO, ESQUIRE Regional Counsel's Office V. A. Medical Center University and Woodland Avenues Philadelphia, Pennsylvania (215) 823-5800 Ext 7682

On behalf of the Complainant:

WILLIAM DUMAS 20 Dumas Lane Jonestown, Pennsylvania 17038

> OFFICIAL REPORTER Burke Court Reporting Company 58 Woodhurst Drive Voorhees, New Jersey 08043 (856) 627-7733

42 WITNESS: That's correct. 1 JUDGE RODWELL: Okay. Thank you, sir. I am going to 2 let the Complainant, Mr. Johnson's, Representative, Mr. 3 Dumas question you; and after that, Mr. Perillo, the 4 Agency's representative may have some questions for you as 5 well; and I may have questions, too, at some point and 6 7 time. Mr. Dumas, you may proceed, sir. 8 DIRECT EXAMINATION 9 BY MR. DUMAS: 10 Good morning, Mr. Houck. Q 11 Α Good morning. 12 Thank you for coming down this morning in the 13 0 rain and so forth. Mr. Houck, I m going to be extremely 14 I have in front of me an Investigative Report; and brief. 15 in that Investigative Report, there's an indication that 16 you was privy to a conversation between yourself, and I 17 believe it was Wanda Miller and Alice Fidler; and Ms. 18 Fidler is alleged to have made certain statements. Do you 19 recall that? 20 I believe Wanda Miller was the other person Α 21 present; I m not sure. 22 How long have you known Ms. Fidler? 23 0 Since 1990, I believe. 24 Α Do you have any animosity toward her? Q 25 BURKE COURT REPORTING COMPANY

856-627-7733

	43
1	A No.
2	Q You know, Mr. Houck, let me ask you this:
3	I do understand you had conversations with
4	someone regarding this particular matter, testifying, et
5	cetera,
6	MR. PERILLO: Objection. It s not a question, Judge.
7	Q Okay. Mr. Houck, did you discuss testifying in
8	this matter with anyone?
9	MR. PERILLO: Objection.
10	JUDGE RODWELL: Excuse me, what
11	MR. PERILLO: It's his witness.
12	JUDGE RODWELL: Okay. I'm going to overrule that
13	objection. I don't think that is leading. Answer the
14	question, please.
15	WITNESS: I'm not sure I understand the question.
16	JUDGE RODWELL: Okay. Can you explain.
17	Q Have you discussed the possibility of testifying
18	in any hearing, tribunal or any like entity about these
19	matters?
20	A Have I discussed testifying?
21	JUDGE RODWELL: Have you talked to anyone about your
22	coming here and testifying here today?
23	WITNESS: No; I have not.
24	JUDGE RODWELL: Okay. Go on.
25	Q Have (sic) anyone suggested that you were not to
	BURKE COURT REPORTING COMPANY 856-627-7733

44 testify about these matters? 1 I was -- I was told by the Administration of 2 Lebanon VA, by the local Union that I should be present 3 here. I believe that's what you're searching for. 4 Mr. Houck, can you tell us the nature of Yes. 5 the conversation that you heard or that you were a party 6 to. 7 When? Α 8 The conversation that's alluded to in your -- in 9 the Investigation regarding statements that's alleged to 10 have been made by Ms. Fidler regarding minorities or blacks 11 working on her floor. 12 Discussion that I heard -- overheard -- was back Α 1.3 in the early 90's when I worked for Ms. Fidler. There was 14 a fellow that wanted to come from Housekeeping into 15 Nursing, and the comment I heard from Ms. Fidler was that 16 "We didn't want any more of them on this floor." 17 Mr. Houck, when you -- during that conversation, 18 did it come to your mind what the term "them" meant or 19 referred to? 20 Do you want to know my opinion? 21 Yes; I do. 22 MR. PERILLO: Objection. 23 JUDGE RODWELL: Overruled. 24 My opinion was that she meant this fellow's being 25

> BURKE COURT REPORTING COMPANY 856-627-7733

45 1 black; because he was black. That's the only thing I 2 gathered from it. Q Mr. Houck, do you work in -- by -- according to 3 4 records, you worked for Ms. Fidler for maybe seven years in the Housekeeping Unit? 5 6 Α Yes; that s correct. And this is where this person was trying to be 7 Q employed? 8 Α Pardon me? 9 This black person you are referring to? 10 11 Α Yes; he was in Housekeeping and was trying to get 12 into Nursing. And this conversation that you overheard, it was 13 0 a loud conversation? Was it just a conversation in passing 14 -- or just a normal conversation -- words exchanged? 15 This wasn't a conversation directed at me and 16 Α Wanda Miller. 17 Mr. Houck, a second statement that's indicated in 18 19 this Investigative Report refers to a situation where an individual was told, "What you just stated is bordering on 20 discrimination." Do you recall that? 21 22 Α Yes; I do. 23 Can you enlighten us, please? 24 Α Ms. Fidler went to Peggy Cromer, who's in Nursing Education to see about this fellow coming into Nursing; and 25 BURKE COURT REPORTING COMPANY 856-627-7733

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she was told by Ms. Peggy Kroomer that "You're about this close to discriminating against this gentleman; so it's best that you back off."

- Q When you said, "she", who are you referring to?
- A Ms. Fidler.

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- Q Mr. Houck, you indicated that this may have taken place somewhere in the early '90's. Do you recall when in the '90's?
 - A No; I don't remember.
- Q What is '95 or '96; or you just don't remember at this point?
- 12 A I really don't remember which -- which year it
 13 was.
- MR. DUMAS: Thank you, Mr. Houck. I have no more questions of this witness.
- 16 JUDGE RODWELL: Mr. Perillo.
- 17 CROSS-EXAMINATION
- 18 BY MR. PERILLO:
 - Q To whom was this -- Mr. Dumas asked you a question. To whom was this conversation directed at, where you allegedly overheard this remark that Ms. Fidler made?
 - A We were in the Dayroom where the patients congregate at, and she was leaning over a half-door, and she was discussing this with me and Wanda Miller.
 - Q Discussing with who?

BURKE COURT REPORTING COMPANY 856-627-7733

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff .

vs.

. No. 1:CV-00-1873

. (Judge McClure)

HERSHEL W. GOBER, ACTING

SECRETARY OF VETERAN

AFFAIRS, et al,

Defendants.

Deposition of: LEWIS W. JOHNSON

Taken by : Defendants

Date : April 24, 2002, 9:00 a.m.

Place : 228 Walnut Street

Federal Building

Harrisburg, Pennsylvania

Before : Gail D. McLucas, Notary Public

Registered Professional Reporter

APPEARANCES:

ANDREW J. OSTROWSKI, ESQ.

For - Plaintiff

UNITED STATES DEPARTMENT OF JUSTICE By: KATE L. MERSHIMER, ESQ.

For - Defendants

		
		105 Exam./Mershimer - Johnson
1	Ω.	On October 13th, 1999, you claim that
2		Mr. Erickson made a statement to you; is that
3		correct?
4	A.	Yes.
5	Q.	Can you tell me the context of how that
6		statement was made, what happened?
7	A.	What happened to make that statement happen or
8		just the statement? What preceded the
9		statement?
10	Q.	What immediately preceded the statement? On
11	_	October 13th, 1999, you came into contact with
12		Mr. Erickson.
13	A.	Right.
14	Ω.	Is that correct?
15	A.	Right.
16	Q.	And was he with his partner at the time?
17	A.	Yes.
18	Q.	Who was his partner?
19	A.	Chandler, Lewis Chandler.
20	Q.	And Mr. Chandler is black?
21	A.	Yes.
22		What were Mr. Erickson and Mr. Chandler doing,
23	Q.	if you recall?
	70	They were standing on two different sides of the
24	Α.	
25		hallway, the lobby.

106 Exam./Mershimer - Johnson Were they talking, were they working, do you 1 Q. recall? 2 Chandler was talking to a woman. Erickson was 3 Α. standing between the bathroom and the clinic. 4 Now, you came upon them somehow. Were you 5 Q. walking through this area? 6 I was walking. I was coming down, there is a Α. 7 cafeteria. I was walking through the hallway 8 and I entered the lobby. Chandler was on my 9 right next to the two elevators talking to a 10 I walked past Chandler, didn't speak to 11 him, didn't acknowledge him. Erickson was on my 12 left and Erickson was trying to say to me, I 13 want to tell you what people are saying about 14 I told him I didn't want to hear it and I 15 started veering to my right and he cut me off or 16 one of the ways, I can't actually say he cut me 17 off from the right or the left. But he cut me 18 off and put his arm, stopped me from moving to 19 state what he had to state to me. 20 What did he say? 21 Q. He said what people are saying to you, about you 22 Α. is that you are a white man in black skin. 23 I pushed through his arms and went on. 24 Do you know why Mr. Erickson said that to you? 25 Q.

107 Exam./Mershimer - Johnson MR. OSTROWSKI: Object to the form. 1 No. 2 Α. BY MS. MERSHIMER: 3 Before he made that statement, what would you, 4 0. how would you describe your relationship with 5 Mr. Erickson? 6 Professional. 7 Α. Would you ever chat with him? 8 Q. Not prior to the June incident. 9 Α. Prior to the June incident when he belittled 10 Q. your work, you would talk to him? 11 On occasions we'd have conversations in the 12 Α. morning meeting and there was basically a group 13 thing where we all participated. That was in 14 our morning meeting. 15 What would be discussed during the morning 16 Q. 17 meeting? Probably football or current events. 18 Α. Other than -- did you joke around with 19 ο. Mr. Erickson? 20 21 During those meetings. Α. How about Mr. Chandler? 22 Q. During those meetings. 23 Α. Did you ever joke around with him other than 24 Q. those meetings like when you ran into each other 25 R.131

108 Exam./Mershimer - Johnson 1 in the hallways at work? 2 Not prior to June that year. Α. 3 Q. I'm a little confused. You said not prior to 4 June? Well, prior to June, occasionally, we would run 5 Α. into each other and have some words about 6 something or what's going on. Other than that, 7 I see him and we will say something or something 8 was going on. We'll talk briefly cause normally 9 when we get assigned, we get assigned different 10 places in the VA. We don't normally get 11 12 assigned together. And then when you said you would have words with 13 Q. him, you mean friendly words prior to June 1998? 14 Well, most of it was on a professional level and 15 Α. if there was anything other than that, he might 16 add some of his personal stuff into the 17 When we are talking about 18 conversation. work-related things he would ask -- normally 19 20 they would add, I'd say on occasion, they would add some other stuff to it. I would probably 21 laugh to it, stuff like that there. General 22 conversations just on passing and stuff like 23 that there. 24 Now, there was that comment that Mr. Erickson 25 0. R-132

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		Exam./Mershimer - Johnson	109
1		said to you on October 13th, 1999?	
2	Α.	Um-hum.	
3	Q.	And I do want to clarify something, because I	I
4		couldn't quite follow. You said there was a	n
5		incident where he belittled your work. Was	that
6		June of 1998 or 1999?	
7	A.	1999.	
8	Q.	And then there was another incident with	
9		Mr. Erickson where you felt you were assault	ed
10		on October 18th, 1999?	
11	A.	Um-hum.	
12	Q.	Can you tell me about that incident?	
13	A.	He came to my work site where I was working	and
14		said he wanted to talk to me. I told him I	
15		didn't want to talk to him. I turned my bac	k to
16		him, and he came behind me and started using	j his
17		shoulder and saying why don't you want to ta	alk
18		to me. Why don't you want to talk to me?	
19		Something of that nature for about 15 feet a	and I
20		turned around and I went right past the nurs	se's
21		station into the bathroom and locked myself	. Не
22		was steady in my ear talking to me.	
23	Q.	Did you walk or did you run?	
24	A.	I walked fastly.	
25	Q.	Was it a bump with his shoulder?	2-133
	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24	2 A. 3 Q. 4 5 6 7 A. 8 Q. 9 10 11 A. 12 Q. 13 A. 14 15 16 17 18 19 20 21 22 23 Q. 21 22 23 Q. 24 A.	Exam./Mershimer - Johnson said to you on October 13th, 1999? A. Um-hum. Q. And I do want to clarify something, because a couldn't quite follow. You said there was an incident where he belittled your work. Was a June of 1998 or 1999? A. 1999. Q. And then there was another incident with Mr. Erickson where you felt you were assault on October 18th, 1999? A. Um-hum. Q. Can you tell me about that incident? A. He came to my work site where I was working said he wanted to talk to me. I told him I didn't want to talk to him. I turned my back him, and he came behind me and started using shoulder and saying why don't you want to take to me. Something of that nature for about 15 feet a turned around and I went right past the nurse station into the bathroom and locked myself was steady in my ear talking to me. Q. Did you walk or did you run? A. I walked fastly.

		11 Exam./Mershimer - Johnson	0
1	Α.	It was a constant bump. I think he was trying	
2		to intimidate me to fight him or something.	
3	Q.	Do you know how many times he bumped you, just	
4		approximately?	
5	A.	About 15 times both ways. I can't, I can't say	У
6		15. It wasn't more than 15 times.	
7	Q.	Did this cause you to fall at all?	
8	A.	Just stumble.	
9	Q.	When you say stumble	
10	A.	When he initially did it, I'd stumble forward	
11		like and then I'd start walking off.	
12	Q.	We are going to take a lunch break soon, but I	
13		want to finish up on this February 17th, 2000	
14		letter, actually it's part of Exhibit 4. On t	he
15		second page Dr. Pakola said that you were	
16		feeling, first paragraph: "Less depressed and	l
17		angry, but remain frustrated with thoughts tha	it
18		particular individuals at the VA facility are	
19		plotting against you." Now, you indicated	
20		before that you felt Mr. Kent and Mr. Stuckey	
21		had plotted against you; is that correct?	
22	A.	Yes.	
23	Q.	Anybody else plotting against you?	
24	A.	No, I just believe it's those two.	
25	Q.	Mr. Kiscadden?	3 4

120 Exam./Mershimer - Johnson Did I know at the time of the selection? Α. 1 BY MS. MERSHIMER: 2 No, just ever, do you know what his position is? 3 Q. His position was Article 12 should apply. 4 Α. What do you mean by that? 5 Q. When it came to reassignment, Article 12 of the A. 6 union contract should have applied to that 7 particular part of the merit promotional policy. 8 Do you believe that Ms. Flashel-Umlauf and Peg 9 Q. Winters, the union president, take the position 10 that your selection should have been based on a 11 merit selection process and not seniority? Did 12 they take that position, do you think they took 13 that position because of your race? 14 No. 15 Α. You feel that you weren't selected for the 16 Q. housekeeping aide position on extended care 17 because of your race; is that correct? 18 Yes. Α. 19 And what do you base that opinion upon? 20 0. My conversation with Alice Fidler. 21 A. Can you tell me about that conversation? 22 Q. I asked her why I wasn't selected. She told me 23 Α. two things. That I didn't work well with the 24 patients and I wouldn't fit in with the team. 25 R. 135

		121 Exam./Mershimer - Johnson
1		That Hall worked better with the patients than
2		me and I wouldn't fit in with the team.
3	Q.	She said that specifically, that you wouldn't
4		fit in with the team?
5	A.	Yes.
6	Q.	She didn't say that she felt that Mr. Hall would
7		fit in better with the team?
8	Α.	My interpretation of what she said was I
9		wouldn't fit in with the team.
10	Q.	Why was that your interpretation of what she
11		said?
12	Α.	Because I have been trying to remember how I
13		recall hearing that and she may have said Hall
14		fit better in the team than I do. I just felt
15		like she is telling me that I wasn't going to
16		fit in the team and I don't see there was a
17		basis for that. That wasn't the basis for the
18		job.
19	Q.	I'm sorry, I didn't follow that last part.
20		That's not a basis
21	A.	I didn't think that was the basis for me getting
22		the job whether or not I could fit in with the
23		team.
24	Q.	So that was an improper criteria for her to use?
25	A.	Yes. 72. (34
	1	

FILIUS & McLUCAS REPORTING SERVICE, INC. —

		122
		Exam./Mershimer - Johnson
1	Q.	So why do you think, based on that conversation,
2		that Ms. Fidler did not want to select you
3		because of your race?
4	Α.	Because it was, well, she had made a statement
5		prior about she didn't want too many blacks on
6		the floor.
7	Q.	When had she made that statement?
8	Α.	I don't recall exactly when she made the
9		statement. I was told that she made the
10		statement.
11	Q.	And who told you that she made that statement?
12	Α.	Randy Houck.
13	Q.	H-o-u-c-k?
14	А.	I think that's it. And I heard in passing
15		after I just didn't believe it.
16	Q.	Is that the only sort of statement regarding
17		somebody's race or reflecting discriminatory
18		animus that you've ever heard Ms. Fidler say or
19		heard somebody say about her?
20	A.	Yes. I believe that was it. I believe that was
21	1	it, I believe.
22	Q.	So any other reasons why you think she didn't
23		hire you because of your race?
24	A.	That's the only reason she gave me was the
25		things she said during that interview. R.137

123 Exam./Mershimer - Johnson Are you claiming that the union and somebody in 1 0. management conspired to keep you from getting 2 this position as a housekeeping aide in extended 3 care because of your race? 4 Am I claiming -- repeat the question again. 5 Α. Are you claiming that persons in the union and 6 Q. persons in management at the VA conspired to 7 keep you from getting this housekeeping aide 8 position because of your race? 9 Yes. 10 Α. And what do you base that on? 11 Q. I'm going to say yes and no. The yes is part 12 Α. when Alice Fidler made those statements to me. 13 And I can't say -- I would say yes. I would say 14 yes the union participated in it, yes. 15 And what evidence do you rely upon that the 16 Q. union participated in this conspiracy because of 17 your race? 18 Failure to provide information in a timely 19 Α. Not being straightforward with me in 20 manner. response to my request to them as a union member 21 and not really taking no action in my behalf in 22 They supported Alice Fidler. 23 a timely manner. Now, the vacancy for the housekeeping aide 24 Q. position on extended care, that was posted as a 25 R-138

		125
		Exam./Mershimer - Johnson
1	-	actually signed. So when, at the time I didn't
2		know it was a competitive position at the time.
3		At the time that I looked at the poster, I just
4		said I was putting in for the job. I didn't
5		know it was a selection process, okay.
6	Q.	But then you did learn that it was
7	Α.	I did later learn it was a competitive process.
8	Q.	And you believe that Secretary Gober, the union,
9		Ms. Fidler, Mr. Kent and Ms. Winters, they all
10		conspired to make that position be a competitive
11		position so that you couldn't get that job due
12		to your race?
13	A.	Ms. Fidler stated to me in a conversation we
14		had, I believe that she didn't select me based
15		on race. And that's who I felt at that time.
16		Wait a minute. I'm not done.
17	Q.	Okay.
18	A.	And as the process went on and if everybody
19		supported her nonselection, then they are a
20		party to my complaint.
21	Q.	Do you today take the position that there was an
22		illicit agreement between Secretary Gober, the
23		union, Ms. Fidler, Mr. Kent and Ms. Winters to
24		post the vacancy as a competitive position so
25		that your seniority would not be a determinative R.139

		138 Exam./Mershimer - Johnson
1	Q.	And who gave you that award?
2	A.	Recreation Department, I believe. It was
3		recommended by the Recreation Department, I
4		believe.
5	Q.	Do you know whether Ms. Alice Fidler was aware
6		of you having won that award or not?
7	A.	I can't say I was aware if she knew about it or
8		not.
9	Q.	So you don't know either way?
10	A.	No, I don't.
11	Q.	Have you ever seen Ms. Fidler discriminate
12		against any other African Americans?
13	A.	No.
14	Q.	Have you ever heard other than that one
15		statement by Mr. Houck that she has
16		discriminated against African Americans?
17	A.	No, I haven't. No, I haven't.
18	Q.	And you never personally heard Ms. Fidler make
19		any statements about your race or the race of
20		others?
21	A.	No, I haven't.
22	Ω.	I believe somewhere in all the paperwork I've
23		seen that you had taken the position that the
24		housekeeping aide position had been a targeted
25		position for affirmative action?

		140 Exam./Mershimer - Johnson
1	Q.	that were sent to me yesterday? One of the
2		other areas that you said that you felt you had
3		adverse action about was regarding the time off
4		award and/or a monetary award. Were there
5		various awards that you felt you were entitled
6		to get that you didn't get because of your race
7		or because of retaliatory motive?
8	A.	No, not that I'm aware of, no. I believe that
9		was the only one I was aware of.
10	Q.	Which one?
11	Α.	The one that, the money award from July '98.
12	Q.	When was that monetary award issued?
13	Α.	July '98.
14	Q.	How much money was involved?
15	A.	It was \$750 involved.
16	Q.	And who received that award?
17	Α.	Erickson and Chandler.
18	Q.	They split \$750?
19	A.	All I know they got \$250 apiece.
20	Q.	So somebody else got the third 250?
21	A.	I would assume. It wasn't on that there award.
22	Q.	I'm sorry, what?
23	Α.	It wasn't part of that. Their names was
24		attached to that award package.
25	Q.	Do you know why they each received that \$250
		R. 141

		Exam./Mershimer - Johnson
1		award, what they had done?
2	Α.	Yes. There was a statement attached to it they
3		did all this stuff for the department and
4		everything.
5	Q.	And you felt you should have been given that
6		award also?
7	Α.	It was given out as a group award, a float group
8		award. I was a member of the float group. I
9		did everything they did in that float group
10		during that year.
11	Q.	I want to follow this. Because it was called a
12		group float award, you were entitled to part of
13		the money?
14	A.	Yes.
15	Q.	And if it had been called something else like
16		award to some members of the group float, you
17		wouldn't have been entitled to the money?
18	Α.	No. The policy states when a group award is
19		given, there are certain entities of the group
20		who may be entitled to a larger amount than
21		others. But the group gets to divide the award
22		up.
23	Q.	Who decides how much money the group gets? How
24		do they divide that?
25	Α.	I guess Mr. Firestine or whoever applied for the

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			142
			Exam./Mershimer - Johnson
	1		award to give the awards out. I guess that's
	2		the person.
	3	Q.	And do you feel you weren't given part of this
	4		monetary award because of your race?
	5	A.	That's how I was, that was based on the
	6		information that I was given.
	7	Q.	What information were you given?
	8	A.	Through Erickson. He said him and another white
	9		employee received the awards and when I asked
	10		Chandler, he said he didn't know anything about
	11		it.
	12	Q.	I thought you told me that it was Erickson and
)	13		Chandler that got the award.
	14	A.	That's right.
	15	Q.	And Mr. Chandler is black?
	16	Α.	Yes.
	17	Q.	I'm not following why you felt that you didn't
	18		get the award because you're black?
	19	Α.	Okay. I'm going to explain that to you. Upon
	20		investigation, I requested an investigation of
	21		the awards. And in doing that, because I didn't
	22		file the complaint until I had the
	23		investigation, I had the awards in front of me.
	24		What happened was I was following, based on what
•	25		Erickson had told me, him and another white
			R.143

	143
	Exam./Mershimer - Johnson
1	employee got the awards. Because I asked
2	Chandler if he received anything, he said no.
3	So I sat down with Alice Fidler and Ray Kent was
4	on the phone.
5	Q. Alice Fidler?
6	A. Not Alice Fidler. Peg Winters, the union
7	president and chief of human resources helped me
8	with this investigation. And I asked them at
9	that time for the copies of the awards. And at
10	that time, I didn't ask for them unsanitized
11	prior to filing my complaint. Once I got the
12	paperworks, it came back sanitized. So that
13	left me thinking what I learned from Erickson
14	that it was Erickson and the other white
15	employee who got the award because Chandler told
16	me no. And I'm thinking that Chandler could be
17	lying to me.
18	So a year later, almost eight months later
19	in discovery, I got the information prior to the
20	administrative judge hearing. I received the
21	paperwork and it was unsanitized and I realized
22	at that time that I filed my complaint wrong
23	because it was sanitized. It was Erickson and
24	Chandler that got the award. It was the wrong
25	complaint I filed but this was under
	R.144

ſ		144
		Exam./Mershimer - Johnson
1		investigation. I was doing, and everybody knew
2		about it, but when I got the time off award in
3		September, nothing was sanitized, plus it was in
4		my mailbox and everybody's name who got a time
5		off award, it wasn't sanitized or anything and
6		it was just in my mailbox. I got a four-hour
7		off award. That's how it was engineered, how my
8		complaint was filed. That's why it was filed
9		under race. If I had known it was Chandler and
10		Erickson, I would have filed my complaint
11		differently.
12	Q.	How would you have filed it differently?
13	A.	Failure to award and based on the policy, the
14		awards policy.
15	Q.	Is it fair to say, and correct me if I'm wrong,
16	!	that as you sit here today that you were not,
17		you don't believe that you were denied part of
18		this monetary award due to your race?
19	A.	No, I would say no, it wasn't due to my race.
20	Q.	Are you claiming that you were entitled to some
21		sort of time off award that you didn't get?
22	A.	Monetary award.
23	Q.	I'm switching it, any time off awards that you
24		felt you should have gotten?
25	A.	No. I received a time off award that I was
		R.145

		Exam./Mershimer - Johnson
		Exam./Mershimer - bonnson
1		supposed to get.
2	Q.	Did you feel it should have been for more time
3		than you got?
4	A.	No, I didn't have a problem with it.
5	Q.	You did have, as we said, a formal EEOC hearing
6		about this nonselection?
7	Α.	Yes.
8	Q.	And Mr. Dumas was your representative?
9	Α.	Yes.
10	Q.	And how did you feel he represented you?
11	Α.	Poorly.
12	Q.	Did you write notes about that?
13	A.	Did I write notes about
14	Q.	Feeling that he had poorly represented you?
15	A.	I may have written a note about that.
16	Q.	Why did you feel he poorly represented you?
17	A.	He wasn't prepared.
18	Q.	Did you share that with Mr. Dumas that you
19		thought he was unprepared?
20	A.	Yes.
21	Q.	What was his response?
22	A.	I can't recall, but I remember saying something
23		about him not being prepared.
24		(Johnson Deposition Exhibit #15 marked for
25		identification)
20		R.146

		151 Exam./Mershimer - Johnson
1	A.	Yes.
2		(Johnson Deposition Exhibit #18 marked for
3		identification)
4	BY MS	. MERSHIMER:
5	Q.	I handed you a document that's marked Exhibit
6		18. Have you seen this document before?
7	A.	I may have seen it.
8	Q.	Do you know is this a copy of the initial
9		referral form for the EEO counselor that you saw
10		regarding the Erickson issue?
11	A.	Yes, it looks like it's concerning Erickson.
12	Q.	Issue one, it says harassment 10/13/99, on the
13		basis of race. "Aggrieved states that his
14		co-worker made a racial remark to him with
15		regard to his race." Correct?
16	A.	Yes.
17	Q.	Issue number two it says 9/23/99 award, basis
18		race. "Aggrieved states that management gave
19		out a team award in 1998. However, the
20		aggrieved stated that he was part of the team
21		and did not receive an award." It was a
22		monetary award. And that was because of race?
23	A.	Yes.
24	Q.	And I think we established earlier that you no
25		longer feel that you were denied that award R.(47

	152 Exam./Mershimer - Johnson
1	based on your race?
2	A. Yes.
3	Q. Now, there is another issue that's indicated on
4	this form. It says 9/99, aggrieved said about
5	three weeks ago the basis of the incident
6	indicated to be race, "Aggrieved received a
7	four-hour time off award but has"
8	MR. OSTROWSKI: "His peers."
9	BY MS. MERSHIMER:
10	Q. "But his peers received an eight-hour time off
11	award. I gather from what you said before that
12	you felt that the four-hour time off award was
13	appropriate?
14	A. Yes.
15	(Johnson Deposition Exhibit #19 marked for
16	identification)
17	BY MS. MERSHIMER:
18	Q. I've handed you a document that's been marked
19	Exhibit 19. It's an October 21, 1999 letter to
20	you from Rosemary Geddie, EEO counselor.
21	A. Yes.
22	Q. And it's a notice of EEO complaint rights and
23	responsibilities; is that correct?
24	A. Yes.
25	Q. And on the third page it has your name,
	R.148

		168
		Exam./Mershimer - Johnson
1	Q.	I handed you a two-page document marked Exhibit
2		26. Am I correct that this reflects a letter
3		dated April 13, 2000, addressed to you from Rosa
4		C. Franco, Regional EEO Officer?
5	A.	Yes.
6	Q.	This letter acknowledgments receipt of your
7		discrimination complaint; is that correct?
8	A.	Yes.
9	Q.	And you received a copy of this document?
10	A.	Yes.
11		(Johnson Deposition Exhibit #27 marked for
12		identification)
13	BY MS	. MERSHIMER:
14	Q.	I've handed you a document that's marked Exhibit
15		27?
16	Α.	Yes.
17	Q.	And it's the May 9th, 2000 letter directed to
18		you from Rosa C. Franco; is that correct?
19	A.	Yes.
20	Q.	And the subject is Final Agency Decision EEO
21		Complaint Case Number 200H, et cetera filed
22		December 16th, 1999?
23	А.	Um-hum.
24	Q.	Is that a yes?
25	Α.	Yes. R.149

	171
	Exam./Mershimer - Johnson
1	an EEOC appeal and I just want to verify that
2	you did not. You're telling me you don't recall
3	one way or the other. I thought what you did is
4	you just filed this civil lawsuit. You had a
5	choice of going one way or the other.
6	MR. OSTROWSKI: Civil lawsuit?
7	MS. MERSHIMER: This current one that we're
8	having a deposition about.
9	MR. OSTROWSKI: He didn't do that in 90
10	days, right?
11	MS. MERSHIMER: Right.
12	MR. OSTROWSKI: That would be the case.
13	A. I don't recall.
14	BY MS. MERSHIMER:
15	Q. Do you have any documents, possess any documents
16	that would reflect one way or another whether
17	you filed an EEO complaint or appeal?
18	A. I don't recall. I don't recall filing that or
19	not filing it. I just don't recall filing it or
20	not filing it.
21	(Johnson Deposition Exhibit #28 marked for
22	identification)
23	BY MS. MERSHIMER:
24	Q. I've handed you a document marked Exhibit 28.
25	Two-page letter from you to whom it may concern R.いら

		203 Exam./Mershimer - Johnson
1		I hand you a two-page document marked Johnson
1	Q.	
2		40. It's a letter dated April 27th, 2000, from
3		Rosa C. Franco, the regional EEO officer, to
4		you. The subject was ORM Notice of Receipt of
5		Your Discrimination Complaint ORM Case No.
6		200H-1663. In this letter it indicates that
7		they acknowledge receipt of your discrimination
8		complaint that you had filed; is that correct?
9	A.	Yes.
10	Q.	And you received a copy of this letter?
11	A.	Yes.
12	Q.	Do you recall when you received a copy of this
13		letter?
14	A.	On or about April 27th, I would presume.
15		(Johnson Deposition Exhibit #41 marked for
16		identification)
17	BY MS	. MERSHIMER:
18	Ω.	I'm handing you a document that's been marked
19		Johnson Exhibit 41. This is a May 10th, 2000
20		letter to you from Rosa C. Franco; is that
21		correct?
22	A.	Correct.
23	Q.	And the subject is the Final Agency Decision of
24		the EEO Complaint Case Number 200H-1663; is that
25		correct?
		R.151

		204
		Exam./Mershimer - Johnson
1	A.	Correct.
2	Q.	Did you receive a copy of this letter?
3	A.	Yes.
4	Q.	Did you receive this on or about May 10th, 2000,
5		May 11, 2000?
6	Α.	Around that time I received it.
7	Ω.	Pardon me?
8	A.	I guess around that time I received it.
9	Q.	And it denied your EEO complaint; is that
10		correct?
11	Α.	Correct.
12	Q.	Actually, it dismissed your complaint; is that
13		correct?
14	A.	Correct.
15	Q.	And maybe we discussed this, but your workers'
16		compensation, the CA-1 form that was submitted
17		on your behalf, the Department of Labor denied
18		that claim; right?
19	A.	Yes, they did.
20	Q.	And the CA-2 form, the Department of Labor
21		denied it; is that correct?
22	Α.	They denied it, yes.
23	Q.	So when they dismissed your complaint and you
24		receive this letter, it tells you that you have
25		the right to file an appeal to the EEOC or to
		R.152

	205
	Exam./Mershimer - Johnson
1	file a civil action in District Court; is that
2	correct?
3	A. Right.
4	Q. Which did you do?
5	A. I believe I went with the civil action, I
6	believe.
7	Q. Would that civil action be this lawsuit that we
8	are having this deposition about?
9	A. I believe so. Is that correct?
10	MR. OSTROWSKI: I believe.
11	BY MS. MERSHIMER:
12	Q. I'm just going to go through some documents,
13	have them marked as exhibits, but I just want to
14	confirm what these documents are.
15	A. Okay.
16	(Johnson Deposition Exhibits #42, #43, #44,
17	#45, #46, #47, #48, #49 and #50 marked for
18	identification)
19	BY MS. MERSHIMER:
20	Q. Mr. Johnson, I've handed you documents marked
21	Johnson Exhibits 42 through 50. Looking first
22	at 42.
23	A. Okay.
24	Q. That's a February 10th, 2000 letter from Rosilyn
25	Harris?
	R.153

COMMONWEALTH OF PENNSYLVANIA

SS-

COUNTY OF YORK

I, Gail D. McLucas, Registered Professional Reporter and Notary Public in and for the Commonwealth of Pennsylvania and County of York, do hereby certify that the foregoing deposition was taken before me at the time and place hereinbefore set forth, and that it is the testimony of:

LEWIS W. JOHNSON

I further certify that said witness was by me duly sworn to testify the whole and complete truth in said cause; that the testimony then given was reported by me stenographically, and subsequently transcribed under my direction and supervision; and that the foregoing is a full, true and correct transcript of my original shorthand notes.

I further certify that I am not counsel for or related to any of the parties to the foregoing cause, or employed by them or their attorneys, and am not interested in the subject matter or outcome thereof.

Dated at York, Pennsylvania this 6th day of May, 2002.

Notarial Seal Gail D. McLucas, Notary Public Spring Garden Twp., York County My Commission Expires Nov. 22, 2004

Gail D. McLucas, Notary Public Registered Professional Reporter

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IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff .

vs.

. No. 1:CV-00-1873

. (Judge McClure)

HERSHEL W. GOBER, ACTING SECRETARY OF VETERAN

AFFAIRS, et al,

Defendants.

.

Videotaped

Deposition of: IRVIN D. ERICKSON

Taken by : Plaintiff

Date : April 9, 2002, 9:58 a.m.

Place : 4311 North Sixth Street

Harrisburg, Pennsylvania

Before : Gail D. McLucas, Notary Public

Registered Professional Reporter

-and-

Albert Rodriguez, Videotape Operator

APPEARANCES:

ANDREW J. OSTROWSKI, ESQ.

For - Plaintiff

UNITED STATES DEPARTMENT OF JUSTICE By: KATE L. MERSHIMER, ESQ.

For - Defendant

ALSO PRESENT:

LEWIS JOHNSON LEWIS AROCHO, SR.

- 1 A. Yes, it is.
- 2 | Q. What wage grade?
- 3 A. Wage grade 2-5.
- 4 Q. Pardon me?
- 5 A. Wage grade, 2-5.
- 6 | Q. As we go through a lot of times you'll probably
- 7 know what I'm going to ask before I'm done
- 8 asking it. But if you can try to wait until my
- 9 question ends, because we have a video, audio
- and stenographic record and it all needs to come
- 11 | across clearly so when it's written in black and
- 12 | white, we have clear breaks and clear answers
- and clear questions. Okay?
- 14 A. Okay.
- 15 | Q. Wage grade two step five?
- 16 A. Step five.
- 17 | Q. Tell me, just generally, what your
- 18 responsibilities are as a housekeeping aide.
- 19 A. Basically, I wax floors.
- 20 Q. Are you a supervisor?
- 21 A. No.
- 22 | O. Have you ever held any supervisory position with
- 23 the Lebanon VA?
- 24 A. No.
- 25 Q. Prior to -- what did you say 21 years? Is that

7

17 Exam./Ostrowski - Erickson A. No. 1 What, in particular, do you disagree with? 2 0. Well, first we was not in the hallway. 3 Α. my partner and I was high-speed buffing a 4 elevator lobby in Building 1, second floor. We 5 come in there 5:00 that morning, scrub the 6 floor, wax it and then we was buffing it. 7 MS. MERSHIMER: Are you done answering your 8 question on the differences? 9 Yes. 10 A. MS. MERSHIMER: I mean, are there any other 11 differences? 12 Oh, yes. This is totally bogus. 13 Α. BY MR. OSTROWSKI: 14 Tell me everything that's bogus about this. 15 Q. can go through it by sentence by sentence. 16 think you covered the first sentence and your 17 difference with that sentence is that it did not 18 happen in the hallway, but happened in an 19 elevator lobby; is that correct? 20 21 A. Correct. Then it says, "Erickson stated to Johnson, hey, 22 Q. Lewis, let me tell you what people are saying 23 about you." 24 25 No. A.

1 Q. No?

7

- A. No. Mr. Chandler and I and Mr. Johnson, we always, always kidded around. We always kidded and we was kidding around and we was laughing, this and that, blah, blah and out of the humor of the moment, I said what his other brothers
- 8 Q. So tell me what you, I mean, what was going on 9 at the time? What were you kidding about? Why 10 was Lewis there, first of all?
- 11 A. I have no idea.

say about him.

- 12 Q. Was he working?
- 13 | A. I have no idea. We was working.
- 14 Q. And was there some conversation that was going on prior to you saying anything to Lewis?
- 16 A. No. Mr. Chandler and I were doing our job.
- 17 Q. But what were you, you said you were always joking. You were joking about something.
- 19 Α. Yes, we kidded around a lot. We teased them a 20 lot. At that time, the Philadelphia Eagles, 21 he's an Eagle fan, had a piss poor team and we 22 kidded about Lebanon Valley College is on their 23 schedule, that Swathmore University is on their schedule, stuff like that. And I'm a pseudo fan 24 25 and we always kidded about stuff like that.

- 1 Q. Was that going on at this time?
- 2 A. I don't recall exactly what we was kidding
- around about, but I know we was kidding.
- 4 Q. Did Mr. Johnson say anything that you can
- 5 recall?
- 6 A. I don't recall. I mean, he was kidding around
 7 just the way we was.
- 8 Q. And you don't recall what you were kidding 9 around about?
- 10 A. No, I don't.
- 11 Q. Then it says, "Johnson responds, I don't want to hear it." Do you --
- 13 A. I don't remember him saying that.
- 14 Q. And then it says Erickson then places his body
- in Johnson's path to prevent him passing, shouts
- to Chandler, hey, Lou, I'm going to tell Lewis
- what people are saying about him."
- 18 A. That didn't happened.
- 19 Q. Did Mr. Chandler say anything at all during this
- 20 period of time?
- 21 A. Mr. Chandler is a humorous person and he was
- 22 kidding around, probably more so than I was.
- 23 Q. Do you remember what he was --
- 24 A. I have no idea what we was kidding around about.
- Q. And how long -- let me just go on first. Then

- it says, "Chandler does not respond in any
 manner." I'm assuming if you didn't say I'm
 going to tell Lewis what people are saying about
 him, then he would have nothing to respond to?
- 5 A. Exactly.

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- Q. Then it says, "Erickson then stated to Johnson, people are saying you are a white man in a black man's skin." You said that to him?
- 9 A. I said his brothers, not people, I said his brothers.
- 11 Q. What do you mean his brothers?
- 12 A. His other black employees.
- 13 O. And have people said that to you before?
- 14 A. At the time it was said, myself, Mr. Chandler, a

 15 few other, four other black gentlemen were

 16 standing around shooting the bull and

 17 Mr. Johnson was not liked by the black community

 18 at the hospital whatsoever.
- 19 O. And do you have any understanding as to why?
- 20 A. Well, just the comment was made. One of them stated exactly what was on here.
- Q. When, in relation to this incident,

 October 13th, 1999, did you have that

 conversation with the other African American

25 employees?

- 1 A. That was probably a couple days before.
- 2 Q. Why were you talking about Lewis at that point?
- 3 A. I wasn't.
- 4 Q. When I say you, I mean, why was the group?
- 5 A. The group?
- 6 Q. Yes.
- 7 A. I don't really know. I mean, like I said, the
- 8 black community did not like Mr. Johnson.
- 9 Q. And there was nothing discussed to give you any
- 10 indication as to why they did not like
- 11 Mr. Johnson?
- 12 A. I couldn't tell you exactly what was going on as
- far as where his name come up. I don't recall.
- 14 Q. So did you understand, then, that that statement
- that Lewis is a white man in a black man's skin,
- that that was a statement of disrespect or
- 17 dislike for Mr. Johnson, for Lewis?
- 18 A. I assumed that was made by the black man who
- 19 said it for that reason.
- 20 Q. That's how you understood it?
- 21 A. That's how I understood it. I don't hold that
- 22 theory at all.
- 23 Q. When you said to Mr. Johnson that that's what
- his brothers were saying about him, were you
- telling him essentially that his brothers were

- 1 A. That's right.
- 2 Q. And then were you laughing afterwards as Lewis
- 3 walked away?
- 4 A. Lewis was laughing and so was we, sure.
- 5 Q. You said Lewis was laughing?
- 6 A. Definitely.
- 7 Q. Did you have any discussions later that day with
- 8 Mr. Chandler?
- 9 A. No.
- 10 Q. At some point after that, did you have -- what
- 11 did you next hear about this matter, then,
- 12 regarding your comment to Mr. Johnson?
- 13 A. Couple days later I was informed that he was
- 14 filing an EEO complaint against me.
- 15 Q. How did you become aware of that?
- 16 A. My partner told me.
- 17 Q. Did you ever have a discussion with Lynette Brea
- 18 from EEO?
- 19 A. I ask her if it was true.
- 20 Q. And what did she say?
- 21 A. I don't think she was handling it.
- 22 | Q. Did you talk with anybody else about the fact
- 23 that Mr. Johnson intended to file a EEO
- 24 complaint?
- 25 A. No.

- 1 Q. Then what happened next? Well, actually, what I
 2 want you to do, I want you to read down the
 3 Monday, October 18, 1999, incident at the bottom
 4 of the first page continuing over onto the
 5 second page. Have you had a chance to review
 6 that?
- 7 A. Um-hum.
- Now, you see that paragraph, the first paragraph on the second page reference is 10:20 a.m. Then do you recall, generally, I'm not asking at this point to agree or disagree with what's said, but do you generally recall an encounter with Mr. Johnson about, after you had learned that he was filing an EEO complaint?
- 15 A. I went down to his ward, yes.
- 16 Q. And was that, then, was it in Building 1, Ward 3A?
- 18 A. Yes.
- 19 O. In Lewis's work location?
- 20 A. Yes.
- 21 Q. And why did you go down there?
- 22 A. Because I thought Lewis and I were friends and I
 23 wanted to know what he was doing because I
 24 didn't make the comment to him from me. I made
 25 it, told him what his brothers were saying about

25 Exam./Ostrowski - Erickson him. 1 And it says on here that there was a ward clerk 2 Q. by the name of Barbara Yeich there? 3 4 Α. Um-hum. Was she there, do you recall? 5 Q. Α. Yes. 6 And it says, "Erickson entered the area and from 7 Q. about 20 feet away shouted, hey, Lewis, I want 8 to talk to you." 9 I don't shout. A. 10 Other than the shouting, is that accurate? 11 Q. I don't know for word to word, but possibly it's 12 Α. close. 13 Did Mr. Johnson respond that he did not want to 14 Q. talk to you? 15 I don't recall he said anything. He might have 16 A. said that, I don't know. 17 Did he begin walking in the opposite direction 18 Q. from you? 19 No. 20 A. Did you, at some point, come into contact with 21 Q. Mr. Johnson? 22 23 No. Α. Was there no contact, whatsoever? 24 Q. 25 None. Α. R.167

- Q. And did you say to him, repeat to him I want to talk to you and tell you what they are saying?
- A. I probably said I want to talk to you. What's qoing on? That's it.
- 5 Q. Did Mr. Johnson say to leave him alone and he didn't want to hear what you had to say?
- 7 A. Mr. Johnson beehived into the ladies bathroom at the ward clerk's office and locked the door.
- 9 Q. What did you do at that point?
- 10 A. I turned around and left the ward.
- 11 Q. Did you have any conversations with anybody?
- 12 A. No.
- 13 Q. Was there any back and forth between you and
- 14 Lewis Johnson?
- 15 A. No.
- 16 Q. Did you have any conversations with Barbara
- 17 Yeich after that?
- 18 A. No.
- 19 Q. Have you ever talked to Barbara Yeich --
- 20 A. No.
- 21 | O. -- about that matter?
- 22 A. No.
- 23 Q. Try to wait until I'm done my question.
- 24 A. Sorry.
- 25 Q. Go down to Tuesday, October 19, 1999. Read the

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- Q. And you weren't called to the office on the day
 that you encountered him in front of the nurse's
 station where Barb Yeich was?
- 4 A. No.
- Q. It was on this date, October 20th, when you were called in?
- 7 A. Yes.
- 8 Q. What happened when you were called in?
- 9 A. Well, they were more or less, informed me I was
 10 to stay away from Mr. Johnson.
- 11 Q. When you say they, who all was there?
- 12 A. Rodney Kiscadden and Carolyn McGuigan.
- 13 Q. Whose office did that happen in?
- 14 A. Carolyn McGuigan's.
- Q. Go ahead and continue on with everything that was discussed.
- 17 A. They were just inform me that Mr. Johnson has
- this thing against me and I was to stay away
- from him. I agreed. As far as I was concerned,
- I still did nothing to Mr. Johnson and they were
- quite, more or less, upsetting me.
- 22 Q. They were upsetting you?
- 23 A. Yes.
- 24 Q. How so?
- 25 A. Because they are talking like I did something

37 Exam./Ostrowski - Erickson to the area we was working. We didn't call for 1 Johnson to come down to where we was working. 2 He come down, like I said before, we was kidding 3 around. 4 (Deposition Exhibit #20 marked for 5 identification) 6 BY MR. OSTROWSKI: 7 Here's a document marked as Exhibit 20. Q. 8 that's a statement. Is that all your 9 handwriting? 10 Yes, it is. 11 Α. 12 And did you prepare and sign that statement on Q. 13 October 20th, 1999? Yes, I did. 14 Α. The second paragraph says, "As far as 10," is 15 that supposed to be 18-99? 16 17 Probably. Α. There you say, "As he walked away from me, we 18 Q. slightly bumped into each other." You hadn't 19 indicated to me that there was no --20 I don't recall. 21 A. Even after reading that --22 Q. I don't know. I don't recall. 23 Α. And why did you prepare this voluntary witness 24 Q. 25 statement? R.174 IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff

vs.

. No. 1:CV-00-1873

. (Judge McClure)

HERSHEL W. GOBER, ACTING SECRETARY OF VETERAN

AFFAIRS, et al,

Defendants.

.

Videotaped

Deposition of: RODNEY M. KISCADDEN

Taken by : Plaintiff

Date : April 8, 2002, 1:00 p.m.

Place : 4311 North Sixth Street

Harrisburg, Pennsylvania

Before : Gail D. McLucas, Notary Public

Registered Professional Reporter

-and-

Crystal Lyde, Videographer

APPEARANCES:

ANDREW J. OSTROWSKI, ESQ.

For - Plaintiff

UNITED STATES DEPARTMENT OF JUSTICE By: KATE L. MERSHIMER, ESQ.

For - Defendant

ALSO PRESENT:

LEWIS JOHNSON

		7 Exam./Ostrowski - Kiscadden
1		Environmental Management Service?
2	Α.	Since 1990.
3	Q.	And who is your supervisor?
4	Α.	Lori Dulac.
5	Q.	Lori Dulac?
6	Α.	Yes.
7	Q.	Could you spell Dulac?
8	Α.	D-u-l-a-c.
9	Q.	What is Ms. Dulac's position?
10	Α.	Manager.
11	Q.	Manager of what?
12	Α.	EMS.
13	Q.	Do you and she share the same title?
14	А.	No.
15	Q.	Maybe, what did you
16	Α.	Actually I'm the supervisor.
17	Q.	Are there other supervisors of EMS?
18	Α.	Yes.
19	Q.	Are there different areas of responsibility
20		assigned to the different supervisors?
21	А.	We all basically have the same understanding
22		of
23	Q.	The same areas of responsibility?
24	A.	Well, we do have an area that we cover. But we
25		basically do the same job.

		Exam./Ostrowski - Kiscadden	,
1	Α.	Just kept it on file.	
2	Q.	For what purpose?	
3	Α.	So I had a copy of it.	
4	Q.	What did you, other than what's recorded on	
5		here, is there anything more that you talked to	ı
6		Mr. Erickson about at that time?	
7	Α.	No. These are the only incidents he related to)
8		me.	
9	Q.	He being?	
10	Α.	Mr. Erickson.	
11		(Deposition Exhibit #16 marked for	
12		identification)	
13	BY MR	. OSTROWSKI:	
14	Q.	I'm going to hand you a document marked as	
15		Exhibit 16. Is that a copy of your signature	
16	1	that appears at the bottom, even though it's a	
17		little hard to read?	
18	Α.	Yes, that's my signature.	
19	Q.	Is this a document you prepared and sent to	
20		Mr. Johnson?	
21	A.	Yes.	
22	Q.	Why did you prepare this document on	
23		November 17th or send this on November 17th,	
24		1999?	
25	Α.	This would have been a document instructed to	Bı

R.182

Exam./Ostrowski - Kiscadden

- 1 don't know.
- Q. Well, is it possible, and I'm going to suggest something and I'll let you respond to it, that you didn't do anything and then you were concerned because Mr. Johnson was concerned and you got together with McGuigan and thought you better make it look like you did something to correct the situation well after the fact?
 - A. No. That wouldn't have been our policy, no.
 - Q. On these documents, it looks like you contacted Mr. Erickson on the 18th of October, based upon Exhibit Number 15.
- 13 A. Yes.

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- 14 Q. And then you prepared a counseling for him on October 20th?
- 16 A. Yes.
- 17 Q. Now, were they both -- strike that. So you
 18 didn't, did you talk to Mr. Erickson at all
 19 before there were two incidents, meaning, did
 20 you talk to him after just the matter of the
 21 comment that he made?
- 22 A. No.
- Q. It was only after there was the alleged shoving incident involved and then you talked to him about both?

Exam./Ostrowski - Kiscadden

A. That's correct.

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- 2 Q. And when you say, when you use the term counseling, what do you mean counseling?
- A. That's the form of, what could you say, the

 process of the disciplinary action. Counseling
 would be the first thing you do.
- 7 Q. Would that, is that the first thing you do in any case?
- 9 A. Not always.
- 10 Q. Like would it have been a different situation if
 11 Mr. Erickson came up and punched Lewis Johnson
 12 in the mouth?
- 13 A. Definitely would have changed the scenario, yes.
- 14 Q. And why would that change the scenario?
- 15 A. That would be automatic dismissal.
- 16 Q. Based upon what, the severity of the incident?
- 17 A. Yes, based upon the severity.
- Q. Who makes that determination as to what incidents or how severe any particular incident
- 20 is?

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- 21 A. We present those to personnel. They let us know how great severity of procedure we are supposed to use. But I also believe the union can get
- 24 involved also.

(Deposition Exhibit #17 marked for



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ΔC	17.7	は記録	: A	mini	કાર્તી	ion
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VOLUNTARY WITNESS STATEMENT

tatement of <u>Tour</u> Erickson	_, Date of Birth
	on
, at	
n reference to Uniform Offense Report Number	
10-13-99 Lewis Johnson	campolain to
1-28 While to strike	2002
were doing waying the I	ad no reason to
be down there, so all the	ree of us were
kedding around, and as I	Le was leaving
I said to kim what his	aun brother
Day about him. I did &	st till him that
as my point of new, on	ly what his
awn brothers Day alse	I fin Sauce
no Ill feeling against	Jelason Ids
and stook him	
Cs far as 10 72-99 V	agroached Mr
Johnson to applain what	- I said, as to
walked away from the	we slightly
Sund wite and other	No Mallace
was intended I sint wo	tes to explain
And what was said:	
Ju pun and	
I have read each page of this statement consisting of	pages(s) and I certify that the information
given is true to the best of my knowledge.	G-057
, , , , , ,	10 26 90
Spin buckson	
(Declarant) Signature	Date
(Witness) Signature	Date 72.185
/ W IIII(20) - D.	••

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	1



Date

R.186

Veterans Administration	VOLUNTARY WITNESS STATEMENT
Statement of L. Chandler	, Date of Birth
	Civen on
and Social Security Trained	, at Folice of Ge.
in reference to Uniform Offense Report N	umber 99-10-19@0930
in reference to similarity	Late that he heard that
heard the	state that he heard that hat he was "A white man is was not a personal opinion
Someone said I	TES Was not a sersonal opinion
1/3 plack Skin - 12	
against L. Jones	
	(a) and I comify that the information
	consisting ofpages(s) and I certify that the information
given is true to the best of my knowle	dge. G-059
· ~ 11)	10-19-99
Laur Chandler	Date
(Declarant) Signature	





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VOLUNTARY WITNESS STATEMENT

Statement of YEICH, BARBARA	, Date of Birth
and Social Security Number	
and Social Security Number	Given on
to OFFICER SABOL	, at
in reference to Uniform Offense Report Number	
	. 1025, I was sitting a my desk
on 1-3A. Sewis Johnson apper	uched my blesk to speak with me
and at that time was app	weeked by In Enckson who
come up to the side of Lewis	and said I want to talk
to you" at that point see	wie said and leve anything
to say to you and stated	to walk away from the clear
with Iw following and the s	une statements were muse
again. Show turned to con	re down the kill with Iw
following him and the sa	me statements were made
agin by both pester. Leu	via came to the opening at my
Besk with Iso felling a	nd both statements were med
agin. Devis went ento	the bathsoom and locked
the door. Iso stood at to	he opprate end of ong deak
and said something to	the effect - first because
one of your brother mis	le a seneck and then
le let	
•	
I have read each page of this statement consisting of .	/ pages(s) and I certify that the information
given is true to the best of my knowledge.	G-058
	10//-
Barbaral Skick	10/19/99
(Declarant) Signature	Date 7.187
(Wirness) Signature	Date

PAGE Ine

		V 165
	VA OFFICE	IDENTIFICATION NOS. (C, XC, SS, XSS.
REPORT OF CONTACT		V, K, etc.)
(NOTE: This form must be filled out in ink or on typewriter, as it becomes a permanent record in veterans' folders.)		
LAST NAME - FIRST NAME - MIDDLE NAME OF VETERAN (Type or print)	<u> </u>	DATE OF CONTACT
- Johnson LEWIS		TELEPHONE NO. OF VETERAN (Include
ADDRESS OF VETERAN		Area Code)
Frickson Iron		TYPE OF CONTACT (Check) PERSONAL TELEPHONE
ADDRESS OF PERSON CONTACTED		TELEPHONE NO. OF PERSON CONTACTED
		(Include Area Code)
BRIEF STATEMENT OF INFORMATION REQUESTED AND GIVEN		1
ON Or About 10:25 Am, 10/18/99	g on ward 1-	BA I WAS
ON OF HOOLE 10.23 110/18/77	/	_
harassed by Irvin Erickson.		
I was walking up the ha	11 to my HA	e closet
When I was approach by -	Irvin Erickso	n. HE said
"Hey Lewis I want to tA	IK to you.	E SAID to
Irvin " I don't want	to tAlk to	you. I
turned pround to walk	the other w	AU AND hE
followed me. They he s	startical to	SAY AS I
WALKED PASS THE MURSE'S	station. "	why don't
you want to talk to mE	." After I	passed
the wirst station he cang	if yo to m	E Aud bump
me with his Shoulder SAUN	rig why don't	you want to
talk to me I said I	JUST GOIST N	DART 70 VO
T Chauge direction to get	him of my	Shallder but
he stay on me and kept ne don't you wan't to talk to me	pratny The SA	ME words, who
I'VE SIM ON THE MAKE THE	LIF constinue	= 10 mol=
I went you want to talk to me	=. The conditions	E TO MAL MU
		Johnson

DIVISION OR SECTION

EXECUTED BY (Signature and title)

EXHIBIT#30 \$4-24-02 GDM

DEPOSITION

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Pag= Z

Service Allegans Allains		
Department of Venezaus Atlans	I VA OFFICE	IDENTIFICATION NOS. (C. XC, SS, XSS.
REPORT OF CONTACT		V, K, etc.)
(NOTE: This form must be filled out in ink or on typewriter, as it becomes a permanent record in veterans' folders.) LAST NAME - FIRST NAME - MIDDLE NAME OF VETERAN (Type or print) ADDRESS OF VETERAN		DATE OF CONTACT O G G TELEPHONE NO. OF VETERAN (Include Area Code)
PERSON CONTACTED LICKSON: ITUIN ADDRESS OF PERSON CONTACTED	•	TYPE OF CONTACT (Check) PERSONAL TELEPHONE TELEPHONE NO. OF PERSON CONTACTED (Include Area Code)
Shoulder autil I reach the Station. I then kept queit And lock myself in. Barbra 4:	aich was silling	the nursing the restroom of the MUNSING

R.189

EXECUTED BY (Signature and title)

DEPARTMENT OF VETERANS AFFAIRS

VA POLICE

UNIFORM OFFENSE REPORT

UOR# 99-10-19-0930

Page 4

VA Facility LEPANON, PA Automated VA Form 10-1393 Date/Time Printed OCT 19, 1999@12:25

YEICH STATED THAT JOHNSON WALKED BEHIND THE NURSES STATION AND LOCKED HIMSELF IN THE BATHROOM. WITNESS STATEMENT IS ATTACHED TO THIS REPORT. ON 10-19-99 AT 1042 HOURS I APPROACHED IRV ERICKSON IN BLDG# 1 FIFTH FLOOR IN HIS OFFICE AREA. BEFORE ANY STARMENTS WERE MADE I INFORMED ERICKSON OF HIS RIGHTS! TO WHICH HE FULLY UNDERSTOOD. I BEGAN TO INTERVIEW ERICKSON CONCERNING THIS MATTER. ERICKSON STATED THAT ON 10-13-99 AT 0800 HOURS HE CALLED JOHNSON OVER ONLY TO TELL HIM WHAT PROPLE WERE SAYING ABOUT HIM. ERICKSON STATED THAT THIS WHAT NOT HIS PERSONAL FEELINGS BUT ONLY WHAT PEOPLE WERE SAYING. ERICKSON STATED THAT HE DID SAY "HEY LEWIS, THEY ARE SAYING THAT YOU ARE A WHITE MAN IN BLACK SKIN' ERICKSON SAID THAT EMS EMPLOYEE L. CHANDLER WAS THERE TO WITNESS THESE STATEMENTS. ERICKSON STATED THAT JOHNSON, CHANDLER AND HIMSELF WERE JOKING AROUND EARLIER THAT MORNING. ERICKSON STATED THAT ON 10-18-99 AT 1025 HE DID IN FACT APPROACH JOHNSON ON 1-3A ONLY TO CLEAR UP THE MISUNDERSTANDING BETWEEN THEM ON THE STATEMENTS MADE. ERICKSON STATED THAT HE NEVER PUSHED HIS SHOULDER INTO JOHNSON OR MADE ANY PHYSICAL CONTACT WITH JOHNSON. HE JUST WANTED TO TALK TO JOHNSON TO CLEAR THINGS UP. SEE VOLUNIARY STATEMENT ATTACHED TO THIS REPORT.

ON 10-19-99 AT 1150 HOURS I INTERVIEWED L. CHANDLER CONCERNING THIS MATTER. CHANDLER STATED THAT ERICKSON WAS ONLY TELLING JOHNSON WHAT OTHER PEOPLE WERE SAYING ABOUT HIM. CHANDLER STATED THAT ERICKSON WASN'T VIEWING HIS OWN PERSONAL FEELINGS ABOUT JOHNSON. SEE VOLUNTARY STATEMENT ATTACHED TO THIS REPORT.

AFTER HEARING THE TESTIMONY OF ALL INVOLVED AND MY INVESTIGATION, I FIND THAT THE COMPLAINT FILED BY L. JOHNSON AGAINST I. ERICKSON IS UNFOLDED. NO FURTHER POLICE ACTION REQUIRED AT THIS TIME.

DISPOSITION:

CASE CLOSED.

STEPHEN J JR SABOL # 2987

INVESTIGATING OFFICER

Case 1:00-cv-01873-JEJ Docur	nent 33 Filed 06/12/20	002 Page 198 of 220
NOTE: This form must be filled out in link or on typewriter as it becomes a permanent	VA Medical Center 1700 South Lincoln Aven Lebanon, PA 17042	
		DATE OF CONTACT October 18, 1999
T NAME-FIRST NAME-MIDDLE NAME OF VETERAN (Type of	or print)	TELEPHONE NO. OF VETERAN
DRESS OF VETERAN		TYPE OF CONTACT (Check)
		1
RSON CONTACTED		X PERSONAL · TELEPHONE TELEPHONE NO. OF PERSON CONTACTE
DRESS OF PERSON CONTACTED		
	/FN	
rief statement of information requested and gr	(EM) es	mployee Irvin Erickson about separate
18 1999 I met with Environr	nental ivialiagement	
on October 16, 1999, arassment incidents occurring with EM e Mr. Erickson told me that he did not original that was said		ou are a white person in black skin," b
	-ally make the statement	Ou alo a visa
Mr. Erickson told me that he did not originally repeated that statement that was said	about Mr. Johnson.	w to a successful
only repeated that statement		Mr. Johnson and Mr. Johnson was avoi
On the second incident, Mr. Erickson exp	lained he wanted to tame	aring this incident, but Mr. Energon we
4 ' 43/CHIHHH L LUAAA '-	it have of usined should	¥.
not concur this happened.		
not dome.		
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	EXECUTED BY (Sign	stare and Title)
DIVISION OR SECTION	1 Today [William I was a second of the
D. 101-	RODNEY BASC	ADDEN , Environmental Management
	Acting Manager,	, ·

Operations Product Line/EM

P. 02

Counseling - October 20, 1999

Carolyn McGuigan, Chief, Support Section, and Rodney Kiscadden, Acting Manager, Environmental Management (EM), met with EM employee Irvin Erickson concerning the incident between Erickson and Lewis Johnson.

Explained to Mr. Erickson that he will have no contact with Mr. Johnson in the future unless it is work related.

Mr. Erickson was also informed that any future substantiated complaints could result in disciplinary actions.

RODNEY M. KISCADDEN

Acting Manager, EM

I acknowledge receipt of the original of this counseling.

Name: Jurn Il Exception

Date: 11-15-99

Lewis W. Johnson 1025 HARMONY HILL DR. LEBANON, PA. 17046 Home Phone 717-270-0454 Email NAWAYLEW@HOTMAIL.COM Ochor 11/17/94

November 16, 1999

CAROLYN MCGUIGAN
Chief of Support Section: (Leaf)
B2-10 N131
V.A. Med.Center Lebanon, Pa. 17042

Dear Mrs. Mcguigan

I would like to know what action was taken on the "Point of Contact" form #119
I wrote up for you on 10/18/99? This request for information will help my doctor,
V.A., and myself to set up a time table for my safe return to work. I would appreciated a reply in (3) three days, after receiving this letter.

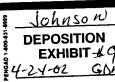
Enclosed is a self-addressed stamp envelope.

Sincerely, Lewis M. Johnson

11-16-99

co : Roduez

G-0644





DEPARTMENT OF VETERANS AFFAIRS Medical Center 1700 South Lincoln Avenue Lebanon, PA 17042

November 17, 1999

In Reply Refer To: 595/N131

Mr. Lewis W. Johnson 1025 Harmany Hill Drive Lebanon, PA 17046

Dear Mr. Johnson:

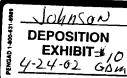
We addressed the issues you reported to us with the individual concerned and have taken action to ensure it is not repeated.

We are confident you can return to work without any concerns.

RODNEY M. KISCADDEN

Acting Manager, Environmental Management

R-194



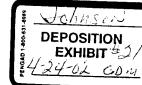
Office Resolution Management,	Lyons	Field-ce
Initial Referral For	rm	

	Office Resolution	n Management, Lyons Field C tial Referral Form	111,019
Name of Aggrieved:	in Thomas	Facility: Lohiam	Date 10/13/17 SSN: 184-48-8509
Name of Aggrieved: Sec Title/Grade/Step: How Kup	200 JA 11/2 2	Service/Division: EMS	
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200H-0542-99-5484









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JEPARTMENT OF VETERANS AFFAIRS OFFICE OF RESOLUTION MANAGEMENT LYONS, NEW JERSEY 07939

November 17, 1999

In reply refer to: ORM/08E

Lewis Johnson 1025 Harmony Hill Drive Lebanon, PA 17046

Dear Mr. Johnson:

I am closing the informal counseling on the matter you presented to this office on October 18, 1999. Your complaint is as follows:

Basis:

Race (African-American)

(1.) You were harassed by a coworker and your supervisor did Claim: not do anything about it. (2.) All the employees on your team received a monetary award except you. (3.) All the employees on your team received an eight hour time off award and you received a four hour time off award.

Dates of Occurrence:

October 13, 1999, September 23, 1999, and September 1999.

Resolution: You would like for the employee who harassed you to be terminated.

Please notify me no later than (November 29, 1999), If the above information is incorrect.

I am enclosing two copies of the Notice of Right to File a Discrimination Complaint (including VA Form 4939). Please sign both copies as indicated by the "sign here tabs", retain one copy for your records and return the ORM copy to the following address:

> **Department of Veterans Affairs** Office of Resolution Management (08E) 151 Knollcroft Road, Building #16 Lyons, New Jersey 07939

Attn: (Rosemary Geddie)

G-0132

If you decide to file a formal complaint, you have 15 calendar days from receipt of this notice in which to do so. Please do not mail the VA Form 4939 to me; your formal complaint must be mailed to one of the addresses listed on the first page of the attached Notice of Right to File a Discrimination Complaint.

If you have any questions or need assistance, please call me on our toll free number at 1-888-737-3361.

R.196

Sincerely,

Rosemary Geddie) EEO Counseldr

Enclosures: Notice of Right to File a Discrimination Complaint (VA Form 4939)



JEPARTMENT OF VETERANS AFFAIRS OFFICE OF RESOLUTION MANAGEMENT LYONS, NEW JERSEY 07939

November 17, 1999

In Reply Refer to: ORM/08E

LEWIS JOHNSON 1025 Garnett Street

Philadelphia PA 19145

SUBJECT: NOTICE OF RIGHT TO FILE A DISCRIMINATION COMPLAINT

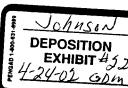
Dear Mr. Johnson:

- 1. This letter is to notify you that on the above date, the final counseling was held in connection with the matter you presented to me on October 18, 1999.
- 2. If you are not satisfied with the results of the EEO counseling and believe that you have been subjected to discrimination because of your race, color, religion, sex (sexual harassment or sexual orientation), national origin, age, disability or reprisal for prior EEO activities, you now have the right to file a formal complaint of discrimination. If you decide to file a formal complaint, you must do so WITHIN FIFTEEN (15) CALENDAR DAYS OF YOUR RECEIPT OF THIS NOTICE. Please note that if a complaint is filed on the basis of sexual orientation, you do not have appeal rights beyond the Department of Veterans Affairs.
- 3. Attached is VA Form 4939, Complaint of Employment Discrimination. If you choose to file a formal complaint at this time, please use this form and carefully read the instructions on the reverse side before completing it. I am available to assist you in filling out this form and to answer any questions you may have about it. If you require assistance, please contact me **immediately**. Please note that the <u>fifteen (15) calendar day</u> time frame mentioned above will not be extended due to your desire to seek my assistance in completing this form.
- 4. Any complaint you choose to file may be filed in person or by mail with the EEO Officer. You may also file it with the Secretary of Veterans Affairs or with the Deputy Assistant Secretary for Office of Resolution Management (DAS/ORM). Their addresses are listed below:

Rosa C. Franco, Regional EEO Officer Department of Veterans Affairs Office of Resolution Management (08E) 151 Knollcroft Road, Building #16 Lyons, New Jersey 07939

G-0126

R. 198







Secretary of Veterans Affairs Department of Veterans Affairs 810 Vermont Avenue, NW Washington, D.C. 20420 Office of Resolution Management (ORM)
Deputy Assistant Secretary (08)
810 Vermont Avenue, NW
Washington, D.C. 20420

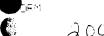
- 5. If you file a complaint with the Secretary or the DAS/ORM, you should provide a copy to this ORM Field Office. Since the Secretary and the DAS/ORM will send your complaint to this ORM Field Office for initial processing, failure to provide a copy to this ORM Field Office will only delay the processing of your complaint.
- 6. You must identify each event you are protesting and provide the date on which each event occurred. Your complaint must be specific and limited to the events you discussed with me. Therefore, if there are any events that you have not discussed with me, please do so immediately. Regulations require that you provide the Department with an opportunity to resolve each event informally at EEO counseling.
- 7. You are entitled to representation at every stage of the complaint process. You may choose anyone to represent you, unless that person occupies a position within the VA that would create a conflict of interest. If you do select a representative, you must inform this ORM Field Office of your representative's name and business address.
- 8. If you are a member of the bargaining unit, you may have the right to dispute the events you discussed with me through the union grievance procedure. Regulations provide that you may file a grievance or an EEO complaint about the events in dispute, but not both. Should you file both, whichever you file first (a union grievance or an EEO complaint) will be considered your election to proceed in that forum.
- 9. If you are complaining about a matter which may be appealed to the Merit Systems Protection Board (MSPB), you may file an EEO complaint or an MSPB appeal, but not both. Whichever you file first (a formal EEO complaint or an MSPB appeal) will be considered your election to proceed in that forum. If I can be of further assistance to you, please advise.

•		G-0127		
Issued by:	Rosemary Geddie EEO Counselor	11/17/1999 Date		
Received by:	Aggrieved	Date		

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Lewis W. Johnson

Answer to item # 10, VA Form 4939, Complaint of Employment Discrimination

10. What resolution are you seeking?

As to the awards issue.

- 1. Same cash award as received by white employees for each instances.
- 2. Posting by computer, to each department employee, whenever awards are given.

As to assault/harrassment.

1. Maximum allowable monetary amount that can be awarded in these matters.

In that the Lebanon VA allowed this to happen and made no attempt to curtail the acts, nor in any way concerned about me as a black employee. This negative hostile environment must be eradicated.

- 2. A negotiated transfer to a nearby facility.
- 3. A written apology, to be posted, manually and by computer. Said apology to include a statement to the extent that racial harassment will not be condoned. Further it should encourage anyone finding themselves in a like situation to immediately file a complaint.

Jewis M. Johnsen 12-16-





FORMAL COMPLAINT OF DISCRIMINATION'

Lewis W. Johnson 1025 Harmony Hill Drive Lebanon, PA 17046

G-099

Lewis W. Johnson, am filing the following formal complaint alleging discriminatory acts based on race and color. The acts as alleged, having occurred at the Lebanon Veterans Administration Medical Center, where the complainant is employed; and has been since 1997, as a Housekeeping Aid. The complainant is a Black male and alleges that the discriminatory acts were due to his race.

Complainant alleges, in part, that over a period of days, from October 13, 1999 to October 19, 1999, he was assaulted, harassed and stalked by another employee, Irvin Erickson (white male), due to racially motivated reasons. He further alleges that the same employee, Erickson, used horrendous racially derogatory words toward him, that was not invited nor welcomed. That each of these acts occurred at Mr. Johnson's place of employment, Lebanon Veterans Administration Medical Center, while in the performance of his official duties.

At all times management, in particular Kiscadden and Mcguigan, had an affirmative obligation to provide a hostile free work environment for the complainant. After being informed of the incidents of assaults, harassment and stalking, management had an affirmative obligation to investigate and prevent these on going activities.

At no time did management take an active role in preventing acts of discrimination at their place of employment. However, their inaction, and disregarding of Mr. Johnson's complaint, encouraged the continued acts.

The acts of administration and management complained of, in part, are as follows:

- 1. Intimidating and/or encourages witnesses to "take sides" rather than telling the truth.

 When Mr. Kiscadden went to take a statement from Ms. Barbara Yeich, October

 When Ms. Barbara Yeich, who was a witness on the assault and harassment, Mr.

 Kiscadden first words were, " So whose side are you going to take. " In stead of simply taking

 Kiscadden truthful. The statement, his comment was a covert method of suggesting she be less than truthful.
- 2. On October 18, 1999, just after the assault, Carolyn Mcguigan, product line chief, was fully informed of the incidents but took no actions to prevent future occurrences.
- 3. Senior management attempted to force Mr. Johnson, on October 20, 1999, during the start of the work day, to work in building 1-ICU, in the area Mr. Erickson would be working
- 4. On October 20, 1999, Johnson was told by Ms. Mcguigan, arrangements would be made so that Mr. Erickson and he could "sit down, discuss this matter, shake hands and make up." I do not believe I should be forced to "make up" with a person whose animosity toward me is based on what I am rather than who I am. This was a slap in the face to me as a victimized is based on up present medical treatment, this meeting did not occur. Additionally, this was in contradiction to agency policy as set forth by executive directives.



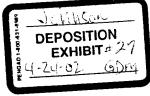


- 5. After 14 days in the day hospital, at Phil Haven Day Hospital, Johnson sent a letter to Ms. Mcguigan, requesting to know the outcome of his complaint on Mr. Erickson.
- 6. Johnson received a letter, dated November 17, 1999, from Rodney Kiscadden stating the issues were addressed, action were taken to ensure it would not be repeated and Johnson could return to work without concerns. This letter was thirty four days after the first act of discrimination against Johnson and thirty two days after Johnson's first complaint to management.
- 7. By the time management indicated to Johnson, the discriminatory acts would no longer occur, Johnson was and still is under doctors care.

Johnson 12-16-99 Lewis W. Johnson



DEPARTMENT OF VETERANS AFFAIRS OFFICE OF RESOLUTION MANAGEMENT 151 Knollcroft Road Building 16 Lyons NJ 07939



EEO Hearing # 170-A0-8428X

MAY 19 2000

Via Certified Return Receipt & Regular Mail

In Reply Refer To: ORM/08E

Mr. Lewis Johnson 1025 Harmony Hill Drive Lebanon, PA 17046

Subj: Final Agency Decision EEO Complaint Case Number 200H-0542-99-5484 filed December 16, 1999

- 1. The purpose of this letter is to advise you of the disposition of your complaint of discrimination filed on December 17, 1999 against officials of the Department of Veterans Affairs Medical Center, Lebanon.
- 2. Your formal complaint raises two claims. The first is as follows:
 - (1) You were harassed on the basis of race (African American). In support of that claim, you have identified the following events:
 - (a) A co-worker made a comment on 10/13/99 that "People are saying you are a white man in a black man's skin;"
 - (b) That same co-worker elbowed you in the back on 10/13/99;
 - (c) That same co-worker smiled broadly at you several times on 10/19/99; and
 - (d) Management did not take what you consider appropriate and effective action when you reported these events to them.
 - 3. We have determined the claim you raise, Claim (1) does not meet procedural requirements, and is therefore DISMISSED for the following reasons:

EEO regulations require that a complainant be "aggrieved" and provide for the dismissal of complaints that fail to state a claim. 29 C.F.R. 1614.107 (a) (1). A complainant who fails to allege facts which demonstrate that he or she has been aggrieved by the matter complained of has failed to state a claim. Although the Commission's regulations do not define the term "aggrieved," the Commission and the courts have held that an aggrieved employee is one who has suffered a personal loss or harm with regard to a term, condition or privilege of employment resulting from the action being challenged. Trafficante v. Metropolitan Life Insurance Co., 409 U.S. 205 (1972); Gatpandan v. Department of the Navy, EEOC Docket No. 05900087 (1990). R. 205 We believe in the instant issue of this complaint, you fail to state a claim. You have not indicated you suffered a personal loss or harm with regard to a term or condition of employment. The singular comment from your co-worker telling you that another person or persons "are saying you are a white man in a black man's skin;" your being elbowed in the back on one day by a co-worker, your being smiled at one day by a co-worker and the fact that you were not satisfied by management's response to these interactions are not actions that rise to the level of creating a hostile or harassing work environment. No discipline action or other adverse action resulted from these two events. That is, there is no indication that above described events rise to the level of an actionable hostile working environment nor than that the interactions were more than an isolated occurrence. Ferrera v. Espy, EEOC Decision No. 0193429, October 22, 1993; Diaz v. Department of the Air Force, EEOC Request No. 05931049 (April 21, 1994); see also Wildberger v. Small Business Administration, EEOC Request No. 05960761 (October 8, 1998).

According, it is my decision to DISMISS the first claim you bring forward, Claim (1) in your complaint for failure to state a claim. Authority: 29 C.F.R. 1614.107 (a) (1).

- 4. The second claim raised in your complaint is as follows:
 - (2) You were treated in a disparate manner based on race (African American) when in June and July of 1998, you were denied a monetary reward for a special project accomplished by the Environment Management Float Team of which you were a member.
- 5. We have determined the claim you raise, Claim (2), does not meet procedural requirements, and is therefore **DISMISSED** for the following reasons:

EEO regulations require a complainant to discuss all matters believed to be discriminatory with an EEO Counselor within a 45-calendar day time frame of the event alleged to be discriminatory. 29 C.F.R. 1614.107 (a) (1) provides, in part, as follows: An aggrieved person must initiate contact with an EEO Counselor within 45 days of the date of the matter alleged to be discriminatory or, in the case of a personnel action, within 45 days of the effective date of the action.

EEO regulations at 29 C.F.R. 1614.107 (a) (2) provide that an Agency shall dismiss a complaint or portion of a complaint that fails to comply with the applicable time limits unless the complainant shows that the 45 day contact period should be extended.

The record shows that you indicate that you became aware of non-receipt of the monetary award in February of 1999. When questioned by the EEO Counselor as to why you did not contact an EEO Counselor within a 45 day time frame regarding these awards, your first contact with an EEO Counselor being October 13, 1999, you indicated that you were aware of the EEO process but you did not think of bringing claim (2) forward until you were involved in the instant counseling.

Furthermore, the record shows that you had been in prior EEO counseling, commencing on July 20, 1998, and you filed an EEO Complaint on August 25, 1998.

After thoroughly considering the facts and circumstances of your case, your reasons for delay in contacting an official charged with EEO duties or an EEO Counselor within the mandated timeframe, that is that you did not think of bringing this matter to EEO Counseling until you had come forward on claim (1) of the instant complaint, is insufficient to warrant an extension of the time limit. It is therefore my decision to DISMISS issue (2) of your complaint for failure to timely contact an EEO counselor. Authority: 1614.105 (a) (2).

This constitutes the final agency decision on your discrimination complaint. If you are dissatisfied with this decision, you may appeal in accordance with the enclosed appeal rights. (Form EEOC 573) You have the right to appeal, within 30 days of receipt, a dismissal, final action or decision. Appeals may be mailed to:

Equal Employment Opportunity Commission Office of Federal Operations P.O. Box 19848 Washington, DC 20036

Or hand delivered to:

Equal Employment Opportunity Commission Office of Federal Operations Appellate Review Programs 1801 L Street N.W. Washington, DC 20507

Or sent by fax to:

(202) 663-7022

7. If you have any questions concerning the processing of your complaint, please contact Jessica Sedreddine, EEO Intake Specialist, at (908) 580-3507 or by fax (908) 580-3568.

Regional EEO Officer

cc: Charlene Szabo, FACHE CEO

APPEAL RIGHTS

This Final Agency Decision may be appealed within 30 calendar days of receipt of this decision. The appeal should be addressed to: Equal Employment Opportunity Commission (EEOC), Office of Federal Operations, P.O. Box 19848, Washington, D.C. 20036. If you decide to appeal this decision to EEOC, you should use EEOC Form 573, a copy of which is enclosed.

A copy of your appeal to the EEOC must also be sent to the VA Office of General Counsel at the following address: Department of Veterans Affairs, Office of General Counsel (024), 810 Vermont Avenue, NW, Washington, D.C. 20420.

Statements or briefs in support of your appeal must be submitted to the EEOC within 30 calendar days of the filing of the appeal. A copy of any such statement or brief, including any statements made on EEOC's "Appellant Docketing Statement," must also be sent to the VA Office of General Counsel at the above address. If you have an appeal with the EEOC, your appeal, and any subsequently filed statement or brief, must contain a statement certifying the date and method by which copies of these documents were served on the VA Office of General Counsel.

You should also submit a copy of the appeal to the Regional EEO Officer at the same time that you file the appeal with the EEOC at the following address: Lyons Office of Resolution Management (08E), 151 Knollcroft Road, Building 16, Lyons, NJ 07939.

RIGHT TO FILE A CIVIL ACTION

You also have the right to file a civil action in an appropriate United States District Court. A civil action may be filed:

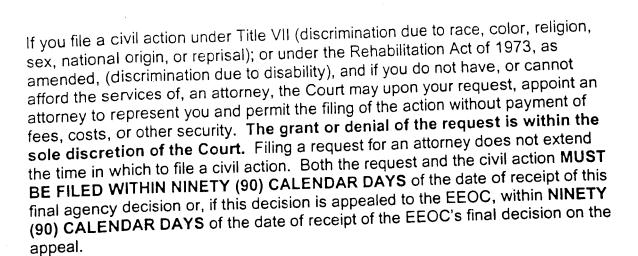
Within 90 days of receipt of this final decision if no appeal to EEOC has been filed; or,

If an appeal is filed with the EEOC, within 90 days after receipt of EEOC's final decision on your appeal; or,

After 180 days from the date of filing an appeal with the EEOC if there has been no final decision by the EEOC

If you file a civil action, the head of the Department of Veterans Affairs must be named as the defendant. The head of the Department of Veterans Affairs is Mr. Togo D. West, Jr. Mr. West's official title is Secretary of Veterans Affairs. Failure to provide the name and official title of the head of the Department may result in the dismissal of your case.

R.208







	PETITION
NOTICE OF APPEAL/I	PETITION OPTUNITY COMMISSION
TO THE EQUAL EMPLOYMENT OPPO	rations
1. Appellant's name (Last, First, Middle): (Please Print or Type)	
1. Appellant's name (Last, 1 list, Wilddle). (1 least 2 list)	
2. Home/mailing address:	
3. Name and address of attorney or other representative, if any:	
	(C. Vbla)
4. Appellant's daytime telephone no. (include area code) 5. Re	epresentative's telephone no. (if applicable)
4. Appenant's day mine	
formula complaint with his/her agency?	
6. Has appellant filed a formal complaint with his/her agency?	
[] NO [] YES – indicate the agency's case number:	
7. Name of the agency being charged with discrimination:	
	Thirt proce
8. Location of the duty station or local facility in which the con	ipianit arose.
9. Has a FINAL DECISION been issued by the agency, an Arbi	itrator, or MSPB on this complaint?
9. Has a Priville December it	and ATTACH A COPY.)
[] YES (include the date the appellant RECEIVED it	
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[] NO	
[] This appeal alleges a breach of a settlement agreement	1
been filed on this same matter with the Cor	nmission, another agency or through any other
The state of collective dateaning processes	
[] NO [] YES (Indicate the agency or procedure, com	plaint/docket no., and attach a copy, if appropriate).
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[] NO [] YES (ATTACH A COPY OF THE CIVIL A	
12. Signature of the appellant or appellant's representative	13. 13. Date:
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NOTICE: Before mailing this appeal, be sure to attach a copy	of the final decision from which you are appealing, if
NOTICE: Before mailing this appeal, be sure to attach a copy one has been issued. Any comments or brief in support of the cone has been issued. Any comments or brief in support of the date this appeal is filed. Mak	appeal MUST be filed with the Commission AND with
one has been issued. Any comments or brief in support of the agency within 30 days of the date this appeal is filed. Mak	ing a knowing false statement on this form to person
the agency within 30 days of the date this appear is most by law. See 18 USC, § 1001 PRIVACY ACT STATEMENT	011 2222
Uy 1aw. 500 10 0 2 7 2	R 210

FOR EEOC USE ONLY

PRIVACY ACT STATEMENT

(This form is covered by the Privacy Act of 1974. Public Law 93-597. Authority for requesting the personal data and the use thereof are given below.)

- 1. FORM NUMBER/TITLE/DATE: EEOC Form 573, Notice of Appeal/Petition, April 1992.
- 2. AUTHORITY: 42 U.S.C. §2000e-16.
- 3. PRINCIPAL PURPOSE: The purpose of this questionnaire is to solicit information to enable the Commission to properly and efficiently adjudicate appeals filed by Federal employees, former Federal employees, and applicants for Federal employment.
- 4. ROUTINE USES: Information provided on this form will be used by Commission employees to determine: (a) the appropriate agency from which to request relevant files; (b) whether the appeal is timely; (c) whether the Commission has jurisdiction over the issue(s) whether the appeal, and (d) generally, to assist the Commission in properly processing and deciding appeals. Decisions of the Commission are final administrative decisions, and, as such, are available to the public under the provisions of the Freedom of Information Act. Some information may also be used in depersonalized form as a data base for statistical purposes.
- 5. WHETHER DISCLOSURE IS MANDATORY OR VOLUNTARY AND EFFECT ON INDIVIDUAL FOR NOT PROVIDING INFORMATION: Since your appeal is a voluntary action, you are not required to provide any personal information in connection with it. However, failure to supply the Commission with the requested information could hinder timely processing of your case, or even result in the rejection or dismissal of your appeal.

Send your appeal to:

The Equal Employment Opportunity Commission
Office of Federal Operations
P.O. Box 19848
Washington, D.C. 20036

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	Special Delivery Fee	
	Restricted Delivery Fee	
1995	Return Receipt Showing to Whom & Date Delivered	
April	Return Receipt Showing to Whom Date, & Addressee's Address	
00	TOTAL Postage & Fees	\$
os Form 3800, April 1995	Postmark or Date	10/00

IN THE UNITED STATES DISTRICT COURT FOR THE MIDDLE DISTRICT OF PENNSYLVANIA

LEWIS JOHNSON,

Plaintiff : No. 1:CV-00-1873

v. : (Judge McClure)

ANTHONY PRINCIPI, Acting Secretary of Veterans Affairs; et al.,

Defendants :

CERTIFICATE OF SERVICE

The undersigned hereby certifies that she is an employee in the Office of the United States Attorney for the Middle District of Pennsylvania and is a person of such age and discretion to be competent to serve papers.

That this 12th day of June, 2002, she served a copy of the attached

FEDERAL DEFENDANTS' RECORD IN SUPPORT OF THEIR MOTION FOR SUMMARY JUDGMENT:

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by placing said copy in a postpaid envelope addressed to the person hereinafter named, at the place and address stated below, which is the last known address, and by depositing said envelope and contents in the United States mail at Harrisburg, Pennsylvania.

Addressee:

Andrew J. Ostrowski, Esquire 4311 North Sixth Street Harrisburg, PA 17110

> KATE L. MERSHIMER Assistant U.S. Attorney